

## IIS Institute 3771 Eastwood Drive, Jackson, Mississippi

**Information Technology Course Catalog** 

**October-December 2012** 

This Catalog is Find It Online www.its.ms.gov the ITS Home Page Elistle on the Interes

About the ITS Institute: The Mississippi Department of Information Technology Services (ITS) Education Services Division offers an ongoing educational program designed to enhance and improve the computer and communication skills of personnel within state government. The training program is commonly called the ITS Institute. The curriculum is structured so that a person with no experience can begin with an introductory course and, if appropriate, progress to highly advanced levels of information processing.

> The ITS Institute uses an automated system for course scheduling, registration, permanent records, and student transcripts. This system provides the necessary documentation for state agencies and the students regarding their training accomplishments. Certificates are provided to students upon successful completion of courses.

During Fiscal Year 2012, ITS offered approximately 216 instructor led classes to approximately 1,059 students, representing numerous state agencies, universities, community colleges, and governing authorities. The Institute curriculum has been expanded as the demand for information systems skills has increased. The ITS Institute provides the necessary education and training to make state personnel more productive at a significantly lower cost than outside training sources.

#### Customized Training:

The ITS Institute has the resources to provide instruction in almost any information systems area needed by state government employees. In addition to the regularly scheduled courses, we will design a class to meet your specific training needs. We also provide online training in conjunction with MindLeaders.

#### Continuing Education is the Key to Success:

The future of Mississippi government depends on efficient execution of the services it provides. State budget constraints make it imperative that agencies use information technology effectively to increase personnel productivity. If agencies cannot perform their tasks more efficiently, services which they provide cannot be maintained, much less expanded to meet pressing needs. Continuing education and training are essential for the effective planning, implementation, support, and use of these technological solutions. The ITS Education Services Division offers an excellent means of fulfilling these goals in a cost-effective way.

#### Other Services Offered by ITS:

ITS offers a variety of other services including on-site training assistance and follow-up, system analysis, design, programming, documentation, project management, feasibility studies, long-range planning, procurement, telephone services, and general consulting. If we can be of service to you in any of these areas, please call (601) 432-8000.

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ITS Student Registration Form MindLeaders Registration Form Map

#### **ITS Information**

### **General Information**

#### Welcome to the ITS Institute:

The ITS Institute, administered for the State of Mississippi by the Department of Information Technology Services, offers an educational program designed to enhance and improve the skills of information processing personnel within state government.

Facilities: The ITS Institute is located at 3771 Eastwood Drive, in Jackson, MS. The

Institute has two hands-on training labs. These labs are configured with a variety of PC applications and have communications capabilities with the

mainframe at the State Data Center.

**Instructors:** Highly trained individuals who work in the industry or are instructors at state

colleges and universities teach ITS Institute classes. Instructors possess years of practical experience, as well as academic credentials. Constant monitoring and evaluation of instructors ensure that classes are taught by individuals with a wide

range of knowledge, as well as exceptional teaching skills.

**Registration**: Registration forms are included at the back of this catalog and must be returned

30 days prior to the class begin date to allow enough time to order materials for the courses. If it is impossible to have these forms returned by the date specified, please contact the ITS Institute and indicate the number of students to be enrolled

in each course.

Class Size: Class enrollment will be on a first-come, first-served basis. Class size is limited,

and ITS reserves the right to establish class size and limit the number of students from each agency if the class size has to be cut. The ITS Institute reserves the right to cancel any class due to under-enrollment or other reasonable cause.

Textbooks & Materials:

The textbooks and materials used for each course are listed on the schedule. Each student must indicate on the registration form whether he or she needs materials for the course. Textbooks and materials will be ordered based on the information

provided on the registration form.

Class Confirmation: As soon as registration forms have been received and plans for the October to

December classes have been finalized, students will be notified of the exact starting dates, instructors, and locations for each class at least two weeks prior to

the first day of class.

Cancellations and Substitutions:

Registrants of ITS-conducted classes who cancel within 10 days of the first class meeting will be billed the full tuition. Registrants of vendor-conducted classes who cancel within 30 days of the first class meeting will be billed the full tuition. Substitutions are permissible any time prior to and including the day on which

the course begins.

#### On-Line Training:

The ITS Institute has an agreement with MindLeaders to provide self-paced training to Mississippi public entities. State agencies, county and local governments, public schools, and institutions of higher learning are eligible to participate in this agreement. MindLeaders offers over 2,300 courses available via the Intranet or the Internet. Training is available anywhere, anytime. Please visit the ITS/MindLeaders website via the ITS website, <a href="www.its.ms.gov">www.its.ms.gov</a>, for more course information.

#### Charges:

The total charge for ITS classes includes tuition, lab fee, and materials fee. See the schedule for estimated charges for individual classes.

Tuition for ITS classes is categorized as follows:

Course Type	State Employees	Non-State Employees
Overview courses less than 4 hours (IL)*	Free	\$100.00
Courses 10 hours or less (IL)*	\$100.00	\$400.00
Courses 11—20 hours (IL)*	\$150.00	\$450.00
Courses 21—30 hours (IL)*	\$300.00	\$600.00
Vendor-conducted course**	See Schedule	Contact ITS
Online training (Combined Technical/Business)	\$190.00/yr	N/A
Online training (Technical)	\$140.00/yr	N/A
Online training (Business)	\$110.00/yr	N/A

<sup>\*</sup> Instructor Led Courses

#### Nonexempt Employees:

For state agencies who are sending nonexempt employees to classes meeting after normal working hours, the agency must evaluate their liability for overtime for these employees as provided by the Fair Labor Standards Act. If you have questions as to whether an employee is exempt, please contact the State Personnel Board. This statement does not apply to individuals who are paying for courses themselves.

#### For More Information:

If you have questions regarding this catalog or the ITS Institute, please contact:

Susan McClain, Education Specialist ......(601) 432-8186

Connie Smith, Education Assistant......(601) 432-8051

<sup>\*\*</sup> The maximum charges for on-site, vendor-conducted courses are listed on the schedule. The actual tuition billed to each student may be less than this amount if there are more than eight students. Scheduling vendor-conducted courses on-site results in significant savings to the State for tuition and travel expenses.

## A+ COMPREHENSIVE (2009 OBJECTIVES) WINDOWS 7

#### **Brief Course Description:**



This course will prepare you for the CompTIA A+ Exam numbers 220-701 and 220-702 and includes the new Windows 7 content. Topics covered include:

- personal computer components
- operating system fundamentals
- technician professional best practices
- installing & configuring peripheral components and system components
- maintaining & troubleshooting peripheral & system components
- installing & configuring operating systems
- maintaining Windows
- network technologies
- installing & managing network connections
- supporting laptops & printers
- personal computer security concepts
- supporting personal computer security.

Prerequisites:

Students should have a basic knowledge of Windows-based personal computers, as well as a basic knowledge of computing concepts.

#### Materials & Approximate Course Cost:

Tuition for state employees	\$300.00
Lab Fees	\$125.00
A+ Comprehensive Approach (2009 Objectives) Windows 7	70.00
Estimated Costs for State Employee	\$495.00

Course: CA+C97

<b>Section:</b>	Date &	Time Info:		Location	:	Instructor:
1302	Starting Monday, December 3, 2012, for 1 week	Monday - Friday	8:30 AM – 4:30 PM	Classroom 107	3771 Eastwood Dr., Jackson, MS	Chris Keller

## CONFIGURING WINDOWS SERVER 2008 ACTIVE DIRECTORY DOMAIN SERVICES

#### **Brief Course Description:**



Topics covered include:

- installing Active Directory Domain Services
- configuring DNS for AD DS
- configuring AD objects & trusts
- configuring AD sites & replication
- creating & configuring Group Policies
- configuring user environments using Group Policies
- implementing security using Group Policies
- implementing an AD domain Services monitoring plan
- implementing an AD Domain Services maintenance plan
- troubleshooting
- troubleshooting Group Policies issues
- implementing an AD Domain Services infrastructure.

**Prerequisites:** Students should have a basic understanding of network operating systems.

#### Materials & Approximate Course Cost:

Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

Course: CNH6425

<b>Section:</b>	Date &	Time Info:		Locatio	n:	Instructor:
1302	Starting Monday, October 1, 2012, for 1 week	Monday - Friday	8:30 AM - 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

## CONFIGURING, MANAGING & TROUBLESHOOTING EXCHANGE SERVER 2010

#### Brief Course Description:



This course provides students with the knowledge and skills to configure and manage an Exchange Server 2010 messaging environment. Topics covered include:

- deploying Exchange Server 2010
- configuring mailbox servers
- managing recipient objects
- managing client access
- managing message transport
- implementing messaging security
- implementing high availability
- implementing backup & recovery
- configuring messaging policy & compliance
- securing Exchange Server 2010
- maintaining Exchange Server 2010
- upgrading from Exchange Server 2003 or 2007 to 2010
- implementing unified messaging
- advanced topics in Exchange Server 2010.

**Prerequisites:** Students should have a working knowledge of the Windows server operating system.

#### Materials & Approximate Course Cost:

Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

Course: CNH10135

Section:	Date & Time Info:			Loc	cation:	Instructor:
1302	Starting Monday, November 26, 2012, for 1 week	Monday - Friday	8:30 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



## DEPLOYING, CONFIGURING, & ADMINISTERING MS LYNC SERVER 2010

#### **Brief Course Description:**



This course teaches how to deploy, configure, and administer a MS Lync Server 2010 solution. Topics covered include:

- features & architecture of Lync Server 2010
- deploying Lync Server 2010
- configuring users & rights in Lync Server 2010
- client & device deployment & management
- external user access
- configuring basic enterprise voice functionality
- extending enterprise voice functionality
- Exchange Server 2010 SP1 unified messaging integration
- implementing response groups
- conferencing
- monitoring & archiving
- disaster recovery
- call admission control
- deploying & configuring enhanced 9-1-1
- voice resiliency features.

Prerequisites:

Students should have at least 3 years' experience working with unified communications software, including knowledge of and experience with Microsoft Office Communications Server 2007 R2.

#### Materials & Approximate Course Cost:

Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

Course: CNH10533

Section	: Date &	& Time Info:		Lo	cation:	Instructor:
1301	Starting Monday,	Monday - Friday	8:30 AM -	Suite R-101,	1855 Lakeland Dr.,	SYSTEMS IT
	October 15, 2012,		4:30 PM	Systems IT	Jackson, MS	
	for 1 week					



## INSTALLING & CONFIGURING WINDOWS SERVER 2012

#### **Brief Course Description:**



Topics covered include:

- deploying & managing Windows Server 2012
- introduction to AD Domain Services
- managing AD Domain Services Objects
- automating AD Domain Services administration
- implementing IPv4
- implementing DHCP, DNS, IPv6
- local storage, file & print services
- group policy
- securing Windows servers by using group policy objects
- implementing server virtualization with Hyper-V.

**Prerequisites:** Students must have an understanding of networking fundamentals and configuring security

& administration tasks in an enterprise environment, as well as experience supporting or

configuring MS Windows clients.

Materials & Approximate Course Cost:

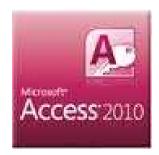
Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

Course: CNH20410

Section:	Date &	& Time Info:		Locatio	n:	Instructor:
1301	Starting Monday,	Monday - Friday	8:00 AM -	Suite R-101,	1855 Lakeland Dr.,	SYSTEMS IT
	October 1, 2012,		4:30 PM	Systems IT	Jackson, MS	
	for 1 week					

## **ACCESS 2010: LEVEL 1**

#### **Brief Course Description:**



Topics covered include:

- building the structure of a database
- managing data in a table
- querying a database
- designing forms
- generating reports.

**Prerequisites:** Introduction to Windows

#### Materials & Approximate Course Cost:

Tuition for state employees \$150.00
Lab Fees \$47.00
Access 2010: Level 1 20.00
Estimated Costs for State Employee \$217.00

Course: CAC101

Section:	Date & Time Info:			Location	Instructor:	
	Starting Monday, November 19, 2012, for 2 days	Monday & Tuesday	8:30 AM – 4:30 PM	Classroom 107	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson

## **ACCESS 2010: LEVEL 2**

#### **Brief Course Description:**



Topics covered include:

- controlling data entry
- joining tables
- creating flexible queries
- improving forms
- customizing reports
- sharing data across applications.

**Prerequisites:** ACCESS 2010: LEVEL 1

#### Materials & Approximate Course Cost:

Tuition for state employees \$150.00
Lab Fees \$47.00
Access 2010: Level 2 20.00
Estimated Costs for State Employee \$217.00

**Course: CAC102** 

#### **Section Information:**

Section:	Date & '	Time Info:		Location	on:	Instructor:
1302	Starting Monday, October 1, 2012, for 2 days	Monday & Tuesday	8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson
1303	Starting Monday, December 3, 2012, for 2 days	Monday & Tuesday	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson

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## **ACCESS 2010: LEVEL 3**

#### **Brief Course Description:**



Topics covered include:

- structuring existing data
- writing advanced queries
- simplifying tasks with macros
- creating effective reports
- maintaining an Access database.

**Prerequisites**: ACCESS 2010: LEVEL 2

#### Materials & Approximate Course Cost:

Tuition for state employees\$100.00Lab Fees\$25.00Access 2010: Level 320.00Estimated Costs for State Employee\$145.00

**Course: CAC103** 

Section:	Date & Ti	me Info:	Lo	cation:	Instructor:
1302	Starting Wednesday, December 12, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson



## ADMINISTERING MICROSOFT SQL SERVER 2012 DATABASES

#### **Brief Course Description:**



Students will gain knowledge & skills to maintain a Microsoft SQL Server 2012 database. Topics covered include:

- introduction to SQL Server 2012 & its toolset
- preparing systems for SQL Server 2012
- installing & configuring SQL Server 2012
- working with databases
- understanding SQL Server 2012 recovery models
- backup of SQL Server 2012 databases
- restoring SQL Server 2012 databases
- importing & exporting data
- authenticating & authorizing users
- assigning server & database roles
- authorizing users to access resources
- auditing SQL Server environments
- automating SQL Server 2012 management
- configuring security for SQL Server Agent
- more.

**Prerequisites:** Students should have a basic knowledge of the Windows operating system

Transact-SQL, relational databases, and some experience with database design.

#### Materials & Approximate Course Cost:

Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

Course: CNH10775

Section:	Date &	Time Info:		Location	n:	Instructor:
1301	Starting Monday, October 22, 2012, for 1 week	Monday - Friday	8:30 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



## DEVELOPING MICROSOFT SQL SERVER 2012 DATABASES

#### Brief Course Description:



Students are introduced to SQL Server 2012. Topics covered include:

- introduction to SQL Server 2012 & its toolset
- working with data types
- designing & implementing tables
- ensuring data integrity through constraints
- planning for SQL Server 2012 indexing
- implementing Table Structures in SQL Server 2012
- reading SQL Server 2012 execution plans
- improving performance through nonclustered indexes
- designing & implementing views & stored procedures
- merging data & passing Tables
- designing & implementing user-defined functions
- creating highly concurrent SQL Server 2012 applications
- handling errors in T-SQL code
- much more.

**Prerequisites:** Students should have knowledge of writing T-SQL queries and of basic

relational database concepts.

#### Materials & Approximate Course Cost:

Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

Course: CNH10776

Section: Date & Time Info:			Location:		Instructor:	
	Starting Monday, November 5, 2012, for 1 week	Monday - Friday	8:30 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

## IMPLEMENTING & MAINTAINING SQL SERVER 2008 REPORTING SERVICES

#### **Brief Course Description:**



This course teaches students how to implement a Reporting Services solution in an organization. Topics covered include:

- introduction to Microsoft SQL Server Reporting Services
- authoring basic reports
- enhancing basic reports
- manipulating data sets
- using report models
- publishing & executing reports
- using subscriptions to distribute reports
- administering Reporting Services
- programming Reporting Services.

**Prerequisites:** Students should have a conceptual understanding of the push and pull

distribution/subscription paradigm.

Materials & Approximate Course Cost:

Tuition for state employees \$1,270.00 Estimated Costs for State Employee \$1,270.00

Course: CNH6236

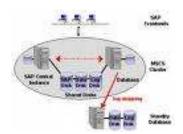
#### **Section Information:**

Section: Date & Time Info:		Date & Time Info: Location:			Instructor:	
1301	Starting Monday, November 19, 2012, for 3 days	Monday, Tuesday & Wednesday	8:30 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

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## IMPLEMENTING A MICROSOFT SQL SERVER DATABASE

#### **Brief Course Description:**



This course provides students with the knowledge and skills to implement a Microsoft SQL Server 2008 database. Topics covered include:

- creating databases & database files
- creating data types & tables
- creating & tuning indexes
- implementing data integrity by using constraints & triggers
- using XML
- implementing views
- implementing stored procedures
- implementing functions
- implementing managed code in the database
- managing transactions & locks
- using service broker.

Prerequisites:

Students should have a basic knowledge of the MS Windows operating system and its core functionality, as well as a basic familiarity with SQL databases.

#### Materials & Approximate Course Cost:

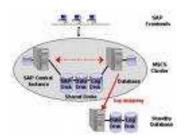
Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

Course: CNH6232

Section	: Date &	& Time Info:		Location	n:	Instructor:
1302	Starting Monday,	Monday - Friday	8:30 AM -	Suite R-101,	1855 Lakeland Dr.,	SYSTEMS IT
	October 29, 2012,		4:30 PM	Systems IT	Jackson, MS	
	for 1 week					

## MAINTAINING A MICROSOFT SQL SERVER DATABASE

#### **Brief Course Description:**



This course provides students with the knowledge and skills to maintain a Microsoft SQL Server 2008 database. Topics covered include:

- installing & configuring an SQL server
- managing databases & files
- disaster recovery
- managing security
- transferring data
- automating administrative tasks
- implementing replication
- maintaining high availability
- monitoring the SQL server
- troubleshooting & performance tuning.

**Prerequisites:** Students should have a basic knowledge of the MS Windows operating system and its core

functionality.

Materials & Approximate Course Cost:

Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

Course: CNH6231

Section	: Date &	& Time Info:		Location	n:	Instructor:
1302	Starting Monday,	Monday - Friday	8:30 AM -	Suite R-101,	1855 Lakeland Dr.,	SYSTEMS IT
	October 8, 2012,		4:30 PM	Systems IT	Jackson, MS	
	for 1 week					

## **FIBER OPTICS 1-2-3**

#### **Brief Course Description:**



Topics covered include:

- introduction to fiber optics
- fiber theory
- optical fiber types
- standards, cable types and structures
- connectors
- mechanical and fusion splicing
- · patch panels
- distribution cabinets
- splice closures
- fiber optic safety.

Prerequisites: None

Materials & Approximate Course Cost:

Tuition for state employees \$1,620.00 Estimated Costs for State Employee \$1,620.00

**Course: CFIBOP2** 

Section: Dat	e & Time Info:		Location	<b>1:</b>	Instructor:
1301 Starting Tuesda October 9, 2012 for 4 days	• • • • • • • • • • • • • • • • • • • •	8:30 AM – 4:30 PM	Classroom 107	3771 Eastwood Dr., Jackson, MS	LIGHT BRIGADE

### **CASCADING STYLE SHEETS**

#### Brief Course Description:



This course will introduce the concepts, techniques, properties, and values of CSS in a sequence that reflects a typical "building up" of design rules. It starts with colors, which is the easiest part of CSS. Students will next learn how to control typography using text and font properties. Students will then explore the layout-oriented styles of CSS, including margins, padding, and absolute and relative positioning. Topics covered include:

- controlling color and typography
- designing with the cascade
- designing content sections
- controlling layout with positioning
- enhancing an existing design
- creating alternate style sheets.

**Prerequisites:** WEB SITE DEVELOPMENT FOUNDATIONS

#### Materials & Approximate Course Cost:

Tuition for state employees\$150.00Lab Fees\$47.00Cascading Style Sheets70.00Estimated Costs for State Employee\$267.00

**Course: CCSS** 

Section	: Date & '	Time Info:		Locatio	n:	Instructor:
1301	Starting Thursday,	Thursday &	8:30 AM -	Classroom 108	3771 Eastwood Dr.,	Charlotte
	December 6, 2012,	Friday	4:30 PM		Jackson, MS	Robinson
	for 2 days					

## **DREAMWEAVER CS5: LEVEL 3**

### **Brief Course Description:**



In this course, students will create and manage database-driven websites. Topics covered include:

- establishing database connectivity
- working with recordsets
- creating interactive page elements
- administering records
- creating user authentication systems
- administering Websites.

**Prerequisites:** DREAMWEAVER CS5: LEVEL 2

#### Materials & Approximate Course Cost:

Tuition for state employees \$355.00 Estimated Costs for State Employee \$355.00

**Course: CDWCS53** 

<b>Section:</b>	: Date & Time Info:		Loca	tion:	Instructor:
1301	Starting Tuesday,	8:30 AM - 4:30 PM	Suite R-101,	1855 Lakeland Dr.,	SYSTEMS IT
	October 16, 2012,		Systems IT	Jackson, MS	
	for 1 day				



## ENTERPRISE WEB DEVELOPMENT USING HTML5

#### **Brief Course Description:**



HTML5 is a major revision of the HTML standard. This class is meant for experienced HTML developers who are already familiar with Web site development. Topics covered include:

- introduction to HTML5
- the basics
- new semantic elements
- forms
- canvas
- video & audio
- geolocation
- Web storage & Web SQL
- offline processing
- drag & drop
- messages, workers, & Web sockets.

Prerequisites: Knowledge of HTML and previous Web page design experience, as well as basic knowledge

of JavaScript.

Materials & Approximate Course Cost:

Tuition for state employees \$975.00 Estimated Costs for State Employee \$975.00

**Course: CHTML5** 

Section: Date & Time Info:		Time Info:		Locatio	Instructor:	
1301	Starting Monday, October 15, 2012, for 2 days	Monday & Tuesday	8:30 AM – 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	WEB AGE SOLUTIONS

### **PUBLISHER 2010: LEVEL 1**

#### **Brief Course Description:**



This course teaches the core features and functions of Publisher 2010. Topics covered include:

- basic publications
- multi-page publications
- working with text
- tables
- layout and design techniques
- finalizing documents.

Prerequisites: INTRODUCTION TO WINDOWS

#### Materials & Approximate Course Cost:

Tuition for state employees\$100.00Lab Fees\$25.00Publisher 2010: Basic20.00Estimated Costs for State Employee\$145.00

**Course: CPUB101** 

Section:	ection: Date & Time Info:		Lo	cation:	Instructor:
1302	Starting Monday, October 29, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson

### **PUBLISHER 2010: LEVEL 2**

#### **Brief Course Description:**



This course builds on the skills and concepts taught in Publisher 2010 Basic. Topics covered include:

- basic design options
- typography
- long publications
- mail merge and catalog merge
- interactive forms
- Web site publishing.

**Prerequisites:** PUBLISHER 2010: LEVEL 1

#### Materials & Approximate Course Cost:

Tuition for state employees \$100.00
Lab Fees \$25.00
Publisher 2010: Advanced 20.00
Estimated Costs for State Employee \$145.00

**Course: CPUB102** 

<b>Section:</b>	tion: Date & Time Info:		Lo	cation:	Instructor:
1302	Starting Tuesday, October 30, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson



## WEB DESIGN WITH HTML5 AND CSS3: LEVEL 1

#### **Brief Course Description:**



In this course, students will use HTML5 to create and design web pages. Topics covered include:

- creating a basic web page
- structuring content
- applying styles using CSS
- working with tables
- navigating a website.

Prerequisites: None

Materials & Approximate Course Cost:

Tuition for state employees \$355.00 Estimated Costs for State Employee \$355.00

**Course: CNHCSS31** 

<b>Section</b> :	ection: Date & Time Info:		Loca	ation:	Instructor:
1301	Starting Wednesday, October 24, 2012,	8:00 AM - 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT
	for 1 day				



### WEB DESIGN WITH HTML5 AND CSS3: LEVEL 2

#### **Brief Course Description:**



In this course, students will use HTML5 to create advanced web pages and test their validity. Topics covered include:

- creating web page layouts
- managing CSS
- testing a website
- creating advanced navigation
- incorporating advanced navigation
- incorporating metacontent & multimedia
- creating basic forms.

**Prerequisites:** WEB DESIGN WITH HTML5 AND CSS3: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees \$355.00 Estimated Costs for State Employee \$355.00

**Course: CNHCSS32** 

<b>Section:</b>	Date & Time Info:		<b>Location:</b>		Instructor:
1301	Starting Monday, October 29, 2012, for 1 day	8:00 AM - 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



## LINUX SYSTEM ADMINISTRATION I: UTILITIES & COMMANDS

#### **Brief Course Description:**



This course is for IT professionals who want to build user-level skills before learning Linux System and Network Administration. Topics covered include:

- basic Linux overview
- GUI tour of Linux
- basics of working with files in any Shell
- concepts of users & groups
- file access permissions
- the Linux File system
- the Bash Shell
- X Window system with GNOME & KDE desktops
- standard I/O & pipes
- introduction to string processing tools
- string processing with regular expressions
- using the vi & vim editors
- basics of 'Bash' Shell Scripting
- essentials of printing
- basic network overview
- hardware virtualization
- secure remote access.

**Prerequisites:** Students should have basic computer skills. Previous experience using any PC operating

systems, including Windows or Mac, is needed.

#### Materials & Approximate Course Cost:

Tuition for state employees \$1,650.00 Estimated Costs for State Employee \$1,650.00

**Course: CLINAD1** 

Section: Date & Time Info:			Location:			
1301	Starting Monday, October 22, 2012, for 1 week	Monday - Friday	8:30 AM - 4:30 PM	Classroom 107	3771 Eastwood Dr., Jackson, MS	PROTECH

# CONFIGURING & TROUBLESHOOTING A WINDOWS SERVER 2008 NETWORK

#### **Brief Course Description:**



Students will learn to implement and configure secure network access and implement fault-tolerant storage technologies. Topics covered include:

- installing & configuring servers
- configuring & troubleshooting DNS
- configuring & managing WINs
- configuring & troubleshooting DHCP
- configuring & troubleshooting IPv6 TCP/IP
- configuring & troubleshooting routing & remote access
- installing, configuring & troubleshooting the network policy server role service
- configuring network access protection
- configuring IPsec
- monitoring & troubleshooting IPsec
- configuring & managing distributed file system
- more.

**Prerequisites:** Students should be familiar with Active Directory knowledge & concepts.

#### Materials & Approximate Course Cost:

Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

Course: CNH6421

Section:	Date &	k Time Info:		Location	ı <b>:</b>	Instructor:
1302	Starting Monday,	Monday - Friday	8:30 AM -	Suite R-101,	1855 Lakeland Dr.,	SYSTEMS IT
	October 29, 2012,		4:30 PM	Systems IT	Jackson, MS	
	for 1 week					



## DEPLOYING SYSTEM CENTER 2012 CONFIGURATION MANAGER

#### **Brief Course Description:**



Students will learn how to plan and deploy a System Center 2012 Configuration Manager heirarchy. Topics covered include:

- overview of System Center 2012 Configuration Manager
- planning & deploying a single site environment
- planning & configuring role-based administration
- planning & deploying a multiple-site heirarchy
- monitoring & troubleshooting data replication
- planning & completing System Center 2012 Configuration Manager client development
- maintaining & monitoring System Center 2012 Configuration Manager
- migrating from System Center Configuration Manager 2007 to System Center 2012 Configuration Manager

**Prerequisites:** 6419B: Configuring, Managing and Maintaining Windows Server 2008-based Servers;

6420B: Fundamentals of Windows Server 2008;

10747A: Administering System Center 2012 Configuration Manager; or

6451B: Planning, Deploying and Managing Microsoft System Center Configuration Manager 2007

#### Materials & Approximate Course Cost:

Tuition for state employees \$1,270.00 Estimated Costs for State Employee \$1,270.00

Course: CNH10748

Section:	ection: Date & Time Info:			Location	Instructor:	
1301	Starting Monday, November 19, 2012, for 3 days	Monday, Tuesday & Wednesday	8:30 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

### **NETWORK+ (EXAM N10-005)**

#### **Brief Course Description:**



This course prepares students for the CompTIA Network+ Exam N10-005 and builds on your existing user-level knowledge & experience with personal computer operating systems & networks to present the fundamental skills & concepts that you will need to use on the job. Topics covered include:

- network theory
- network communications methods
- network media & hardware
- network implementations
- networking models
- TCP/IP addressing & data delivery
- TCP/IP services
- LAN infrastructure
- WAN infrastructure
- remote networking
- system security
- network security
- network security threats & attacks
- network management
- network troubleshooting. network management
- network troubleshooting

#### Prerequisites:

It is recommended that students have CompTIA A+ certification, or the equivalent skills & knowledge, but it is not required.

#### Materials & Approximate Course Cost:

Tuition for state employees\$300.00Lab Fees\$125.00Network+ (EXAM N10-005)70.00Estimated Costs for State Employee\$495.00

Course: CNET+11

Section:	Date &	Time Info:		Location		Instructor:
1301	Starting Monday, October 15, 2012, for 1 week	Monday - Friday	8:30 AM – 4:30 PM	Classroom 107	3771 Eastwood Dr., Jackson, MS	Jeff Rudis

## SERVER 2008 NETWORK INFRASTRUCTURE & APPLICATION PLATFORM FUNDAMENTALS

#### **Brief Course Description:**



Topics covered include:

- fundamentals of network infrastructure
- IT professionals in the Enterprise
- TCP/IPv4 fundamentals
- communication technologies
- creating IPv4 address spaces
- IPv6 fundamentals
- fundamentals of administering Server 2008
- security fundamentals
- fundamentals of securing network communication
- Windows firewall & caching
- remote access
- routing fundamentals
- network load balancing
- configuring print resources & printing pools
- server virtualization overview.

**Prerequisites:** Server+ Certification

Network+ Certification

A+ Certification

#### Materials & Approximate Course Cost:

Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

Course: CNH6420

<b>Section:</b>	Date &	k Time Info:		Location	n:	Instructor:
1302	Starting Monday, October 8, 2012, for 1 week	Monday - Friday	8:30 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

### **ADOBE ACROBAT 10.0: LEVEL 1**

#### **Brief Course Description:**



In this course, students will use Adobe Acrobat 10 to create and manage PDF documents. Topics covered include:

- accessing PDF documents
- creating PDF documents
- navigating to a specific content in a PDF document
- updating PDF documents
- working with multiple PDF documents
- reviewing PDF documents
- validating PDF documents
- converting PDF documents.

Prerequisites: Basic experience with computers and common Microsoft applications, such as word

processing, spreadsheet, and Web browser applications.

Materials & Approximate Course Cost:

Tuition for state employees \$355.00 Estimated Costs for State Employee \$355.00

**Course: CNHADAC101** 

Section:	: Date &	Time Info:	Loca	ation:	Instructor:
1302	Starting Friday, November 9, 2012, for 1 day	8:30 AM - 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

### **ADOBE ACROBAT 10.0: LEVEL 2**

#### **Brief Course Description:**



In this course, students will use advanced Acrobat 10 to convert documents to PDF files, enhance and customize PDF documents for interactive use online, and prepare them for printing. Topics covered include:

- creating PDFs from technical documents
- enhancing PDF documents
- creating interactive PDF forms in Adobe LifeCycle Designer
- preparing PDF files for commercial printing
- finalizing PDF files for commercial printing.

**Prerequisites:** ADOBE ACROBAT 10.0: LEVEL 1

Materials & Approximate Course Cost:

Tuition for state employees \$355.00 Estimated Costs for State Employee \$355.00

**Course: CNHADAC102** 

Section: Date & Time Info:		me Info:	Location:	Instructor:	
1301	Starting Monday, October 8, 2012, for 1 day	8:30 AM - 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT
1302	Starting Friday, November 16, 2012, for 1 day	8:30 AM - 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

## **POWERPOINT 2010: LEVEL 1**

#### **Brief Course Description:**



This course covers the basic functions of PowerPoint 2010. Topics covered include:

- the PowerPoint window
- new presentations
- formatting slides
- drawing objects
- graphics
- tables & charts
- modifying presentations
- proofing & delivering presentations.

**Prerequisites**: INTRODUCTION TO WINDOWS

#### Materials & Approximate Course Cost:

Tuition for state employees\$100.00Lab Fees\$25.00PowerPoint 2010: Basic20.00Estimated Costs for State Employee\$145.00

**Course: CPP101** 

Section:	Section: Date & Time Info:		Locat	Instructor:	
1302	Starting Wednesday, October 31, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Anne Butler

## **POWERPOINT 2010: LEVEL 2**

#### **Brief Course Description:**



Topics covered include:

- custom presentation options
- graphic & multimedia content
- customizing SmartArt graphics & tables
- action buttons & custom slide shows
- distributing a presentation
- integrating Microsoft Office files.

**Prerequisites:** POWERPOINT 2010: LEVEL 1

#### Materials & Approximate Course Cost:

Tuition for state employees\$100.00Lab Fees\$25.00PowerPoint 2010: Advanced20.00Estimated Costs for State Employee\$145.00

**Course: CPP102** 

Section:	Section: Date & Time Info:		Locat	Location:		
1301	Starting Wednesday,	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr.,	Anne Butler	
	November 14, 2012,			Jackson, MS		
	for 1 day					

# INSTALLING & CONFIGURING WINDOWS 7 CLIENT

## **Brief Course Description:**



This course is intended for IT professionals who are interested in expanding their knowledge base & technical skills about Windows 7 client. Topics covered include:

- installing, upgrading & migrating to Windows 7
- configuring disks & device drivers
- configuring file access & printers on Windows 7 client computers
- configuring network connectivity
- configuring wireless network connections
- securing Windows 7 desktops
- optimizing & maintaining Windows 7 client computers
- configuring mobile computing & remote access in Windows 7.

Prerequisites:

Students should be familiar with Windows operating systems and work in user support, desktop configuration, & desktop troubleshooting.

## Materials & Approximate Course Cost:

Tuition for state employees \$1,270.00 Estimated Costs for State Employee \$1,270.00

Course: CNH6292

Section	: Date &	k Time Info:		Location:		Instructor:
1302	Starting Monday,	Monday, Tuesday	8:30 AM -	Suite R-101,	1855 Lakeland Dr.,	SYSTEMS IT
	October 22, 2012,	& Wednesday	4:30 PM	Systems IT	Jackson, MS	
	for 3 days					

# PLANNING & MANAGING WINDOWS 7 DESKTOP DEVELOPMENT

## **Brief Course Description:**



Topics covered include:

- preparing to deploy Windows 7 business desktops
- assessing application compatibility in Windows 7
- evaluating Windows 7 deployment methods
- designing standard Windows 7 images
- deploying Windows 7 by using WAIK
- deploying Windows 7 by using Windows Deployment Services
- deploying Windows 7 by using Life Touch Installation
- deploying Windows 7 by using Zero Touch Installation
- migrating user state by using WET and USMT 4.0
- designing, configuring, & managing the client environment
- planning & deploying applications & updates to Windows 7 clients
- planning & deploying Windows 7 by using LTI.

Prerequisites:

Students should be support technicians or currently in deployment roles & are looking to take the next step in their careers or enhancing their skills in the areas of planning & deploying Windows 7 desktops.

#### Materials & Approximate Course Cost:

Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

Course: CNH6294

<b>Section:</b>	Date & 7	Гime Info:		Location	n:	Instructor:
	Starting Monday, November 5, 2012, for 1 week	Monday - Friday	8:30 AM - 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# TROUBLESHOOTING & SUPPORTING WINDOWS 7 IN THE ENTERPRISE

## **Brief Course Description:**



This course teaches students with experience in Windows XP and Vista in a Tier 2 support environment how to support the operating system and solve technical troubleshooting problems in a Windows 7 and Windows Server 2008 R2 networking environment. Topics covered include:

- using Group Policy to centralize configuration
- resolving startup issues, issues for hardware devices & device drivers, network connectivity issues, remote connectivity issues, issues with logon & resource access, security issues, operating system & applications issues, & performancerelated issues
- implementing a troubleshooting methodology.

**Prerequisites:** INSTALLING & CONFIGURING WINDOWS 7 CLIENT

SERVER 2008 NETWORK INFRAST. & APPL. PLATFORM FUNDAMENTALS

Materials & Approximate Course Cost:

Tuition for state employees \$1,270.00 Estimated Costs for State Employee \$1,270.00

Course: CNH6293

Section:	Date & T	ime Info:		Location	Instructor:	
1302	Starting Monday,	Monday,	8:30 AM -	Suite R-101,	1855 Lakeland Dr.,	SYSTEMS IT
	November 19, 2012,	Tuesday &	4:30 PM	Systems IT	Jackson, MS	
	for 3 days	Wednesday				

# **WINDOWS 7: LEVEL 2**

# Brief Course Description:



This course aids students in becoming more proficient in using Windows 7. Topics covered include:

- user accounts
- devices & printers
- file management & protection
- programs & utilities
- networks & mobile computing
- security.

**Prerequisites:** WINDOWS 7: LEVEL 1

# Materials & Approximate Course Cost:

Tuition for state employees \$100.00
Lab Fees \$25.00
Windows 7: Advanced 20.00
Estimated Costs for State Employee \$145.00

**Course: CWN72** 

<b>Section:</b>	Date & Time Info:		Locat	Instructor:	
1301	Starting Wednesday, December 5, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charles Case

# ORACLE DATABASE 11G: PL/SQL FUNDAMENTALS

# **Brief Course Description:**



This course provides an introduction to the PL/SQL database programming language. Topics covered include:

- choosing an SQL & PL/SQL interface
- language features
- declare clause
- begin clause
- exception clause
- explicit cursors
- · advanced programming declared
- subprograms
- database program units
- creating & maintaining stored procedures & functions
- creating & maintaining packages
- advanced cursor techniques
- using system-supplied packages
- relating database triggers
- maintaining database triggers
- implementing system even triggers

**Prerequisites:** ORACLE DATABASE 11G: SQL FUNDAMENTALS

#### Materials & Approximate Course Cost:

Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

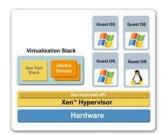
**Course: CO11PLSQL1** 

Section:	Date &	& Time Info:		Location	n:	Instructor:
1301	Starting Monday, October 8, 2012, for 1 week	Monday - Friday	8:30 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



# SERVER VIRTUALIZATION, INTRODUCTION

# **Brief Course Description:**



Topics covered include:

- what is Cloud
- what is server virtualization
- what are the advantages of server virtualization
- how does ITS provide server virtualization
- what services are provided with server virtualization
- how to access the servers.

**Prerequisites**: None

Materials & Approximate Course Cost:

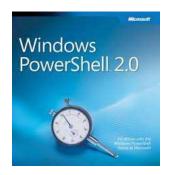
Tuition for state employees \$25.00 Estimated Costs for State Employee \$25.00

**Course: CSERVV** 

Section:	Date & T	Time Info:	Locat	tion:	Instructor:
	Starting Thursday, October 25, 2012, for 1 day	9:00 AM - 10:00 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Kemper Porter

# AUTOMATING ADMINISTRATION WITH WINDOWS POWERSHELL 2.0

## **Brief Course Description:**



This course provides knowledge and skills to utilize Windows PowerShell for administering and automating administration of Windows based servers. Topics covered include:

- core Windows PowerShell Cmdlets
- understanding & using the formatting system
- Windows management instrumentation
- automating Active Directory administration
- Windows PowerShell scripts
- background Jobs & remote administration
- intermediate scripting
- error handling, debugging, & modularization
- automating Windows Server 2008 R2 administration
- advanced Windows PowerShell tips & tricks
- practical administrative automation.

Prerequisites:

Experience with Windows networking technologies & implementation; Windows Server administration, maintenance, & troubleshooting; Active Directory & Windows Server 2008 Web application server technologies & implementation.

## Materials & Approximate Course Cost:

Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

Course: CNH10325

Section:	Date & '	Date & Time Info:		Location	Location:	
	Starting Monday, December 3, 2012, for 1 week	Monday - Friday	8:30 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# SQL QUERYING: LEVEL 1 (4th Ed.)

# **Brief Course Description:**



This course will teach students how to compose SQL queries to retrieve information from the database. Topics covered include:

- executing a simple query
- performing a conditional search
- working with functions
- organizing data
- retrieving data from multiple tables
- presenting query results.

**Prerequisites:** Students should be familiar with their computer's operating system and basic operation.

## Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
Fundamentals of SQL Querying	45.00
Estimated Costs for State Employee	\$170.00

Course: CSQL41

Section: Date & Time Info:		Date & Time Info: Location:			Instructor:
1303	Starting Thursday, November 15, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Burrell N. Brown

# SQL QUERYING: LEVEL 2 (4th Ed.)

# **Brief Course Description:**



In this course, students will create advanced SQL queries and manipulate and index tables. Topics covered include:

- advanced querying using subqueries
- manipulating table data
- manipulating the table structure
- working with views
- indexing data.

**Prerequisites:** SQL QUERYING: LEVEL 1

## Materials & Approximate Course Cost:

Tuition for state employees \$100.00 Lab Fees \$25.00 Advanced SQL Querying 45.00 Estimated Costs for State Employee \$170.00

Course: CSQL42

Section:	Date & Ti	me Info:	Loc	eation:	Instructor:
1303	Starting Friday, November 16, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Burrell N. Brown

# WEB DEVELOPMENT WITH VISUAL STUDIO 2010, INTRODUCTION

## **Brief Course Description:**



This course provides knowledge and skills for developing Web applications by using Microsoft Visual Studio 2010. Topics covered include:

- exploring ASP.NET Web applications in Visual Studio 2010
- creating Web applications by using Visual Studio 2010 & .NET-based languages
- creating an ASP.NET Web form
- adding functionality to an ASP.NET Web form
- implementing Master Pages & user controls
- validating user input
- troubleshooting ASP.NET Web applications
- managing data in an ASP.NET 4.0 Web application
- managing data access tasks by using LINQ
- managing data by using ASP.NET dynamic data
- creating an ASP.NET Ajax-enabled Web forms application
- more.

#### Prerequisites:

Students must have at least 1 month's experience with .NET technologies; knowledge of HTML or DHTML; and programming experience using Visual Basic .NET or Visual C# .NET.

### Materials & Approximate Course Cost:

Tuition for state employees \$2,115.00 Estimated Costs for State Employee \$2,115.00

Course: CNH10267

Section:	Date & Time Info:			Locatio	Instructor:	
1302	Starting Monday, December 17, 2012, for 1 week	Monday - Friday	8:30 AM - 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# **CRYSTAL REPORTS 11: LEVEL 1**

# **Brief Course Description:**



In this course, students will build basic list and group reports that work with almost any database. Topics covered include:

- creating a report
- displaying specific report data
- grouping report data
- building formulas
- formatting reports
- · enhancing reports
- creating pie charts
- distributing data.

**Prerequisites:** Students should be familiar with the basic functions of their computer's operating system and

have a basic understanding of database concepts.

Materials & Approximate Course Cost:

Tuition for state employees \$675.00 Estimated Costs for State Employee \$675.00

Course: CCR111

Section: Date & Time Info:			Location:		Instructor:	
	Starting Thursday, November 15, 2012, for 2 days	Thursday & Friday	8:30 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# **MICROSOFT PROJECT 2010: LEVEL 1**

## Brief Course Description:



This course teaches the basic commands and features of Project 2010. Students will learn how to create and modify task lists, establish a project schedule, create calendars, assign resources to tasks, track costs, and work with different views and tables. Students will also apply filters and groups, sort task and resource data, and learn how to resolve resource conflicts. Topics covered include:

- project management concepts
- tasks
- resource management
- views & tables
- filters, groups, & sorting
- finalizing the task plan.

**Prerequisites:** INTRODUCTION TO WINDOWS

## Materials & Approximate Course Cost:

Tuition for state employees\$100.00Lab Fees\$25.00Project 2010: Basic20.00Estimated Costs for State Employee\$145.00

**Course: CMSPJ101** 

<b>Section:</b>	Date & T	Cime Info:	Locat	Location:		
1301	Starting Thursday, October 11, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charles Case	

# **MICROSOFT PROJECT 2010: LEVEL 2**

## Brief Course Description:



This course builds on the basic concepts & skills. Students will learn how to work with templates, create baseline plans monitor & update projects, analyze project statistics, handle delays & conflicts, create reports, consolidate project files, share resources, and customize Project. Students will also learn how to communicate project information by using Project Server 2010 and how to integrate Project data with other Office applications. Topics covered include:

- using templates & importing data
- managing a project
- analyzing & adjusting the plan
- working with reports
- managing multiple projects
- exchanging project information.

Prerequisites: MICROSOFT PROJECT 2010: LEVEL 1

# Materials & Approximate Course Cost:

Tuition for state employees \$100.00 Lab Fees \$25.00 Project 2010: Advanced 20.00 Estimated Costs for State Employee \$145.00

**Course: CMSPJ102** 

<b>Section:</b>	Date & Ti	me Info:	Locat	tion:	Instructor:
1301	Starting Friday, October 12, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charles Case



# PMI'S AGILE CERTIFIED PRACTITIONER

#### **Brief Course Description:**



This course focuses on preparing participants for the Project Management Institute's Agile Certified Practitioner (ACP) certification. Topics covered include:

- Agile tools & techniques
- Agile knowledge & skills
- soft skills/communication
- Agile framework & terminology
- Agile contracting methods
- other tools & practices

**Prerequisites:** Project Management experience is recommended.

Materials & Approximate Course Cost:

Tuition for state employees \$1,580.00 Estimated Costs for State Employee \$1,580.00

**Course: CNHACP** 

Section: Date & Time Info:			Location:			
	Starting Monday, December 17, 2012, for 3 days	Monday, Tuesday & Wednesday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



# CERTIFIED INFORMATION SECURITY MANAGER

## **Brief Course Description:**



In this course, students will establish processes to ensure that information security measures align with established business needs. Topics covered include:

- information security governance
- information risk management
- information security program development
- information security program implementation
- information security program management
- incident management and response.

**Prerequisites:** Students should have experience in either information security governance, information risk

management, information security program development, information security

management, or incident management & response.

## Materials & Approximate Course Cost:

Tuition for state employees \$1,675.00 Estimated Costs for State Employee \$1,675.00

**Course: CNHCISM** 

Section:	Date & Time Info:			Location:		Instructor:	
1302	Starting Monday,	Monday,	8:00 AM -	Suite R-101,	1855 Lakeland Dr.,	SYSTEMS IT	
	November 19, 2012,	Tuesday &	4:30 PM	Systems IT	Jackson, MS		
	for 3 days	Wednesday					

# **CERTIFIED INFORMATION SYSTEMS SECURITY PROFESSIONAL**

## **Brief Course Description:**



This course provides a comprehensive prospectus based upon the core principle concepts of security. The curriculum discusses the 10 core Common Body of Knowledge (CBK) subject areas that are fundamental to the understanding of security in a context. This intense 5-day class not only provides an excellent foundation of security, but it prepares CIOs, managers, and engineers for their CISSP certification exam.

Prerequisites: SECURITY+ (EXAM SYO-301)

Materials & Approximate Course Cost:

Tuition for state employees \$2,875.00 Estimated Costs for State Employee \$2,875.00

**Course: CCISSP** 

Section: Date & Time Info:				Location	•	Instructor:
1302	Starting Monday, October 22, 2012, for 1 week	Monday - Friday	8:00 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT



# COMPTIA ADVANCED SECURITY PRACTITIONER

# Brief Course Description:



In this course, students will examine advanced security concepts, principles, and implementations that pertain to enterprise level security. Topics covered include:

- enterprise security architecture
- enterprise security technology
- security design & solutions
- managing risk, policies, & procedures
- enterprise security integration
- security research & analysis.

Prerequisites:

10 years of experience in IT administration, including at least 5 years of hands-on technical security experience is recommended, but not required.

Materials & Approximate Course Cost:

Tuition for state employees \$2,635.00 Estimated Costs for State Employee \$2,635.00

**Course: CNHCASP** 

Section: Date & Time Info:				Location	Instructor:	
	Starting Monday, December 10, 2012, for 1 week	Monday - Friday	8:30 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# **SECURITY+ (EXAM SYO-301)**

# **Brief Course Description:**



This is the primary course you will need to take to prepare for the CompTIA Security+Certification Exam SYO-301 and if your job responsibilities include securing network services, devices, and traffic. Topics covered include:

- security fundamentals
- security threats & vulnerabilities
- network security
- managing application, data & host security
- access control, authentication, & account management
- managing certificates
- compliance & operational security
- risk management managing security incidents
- business continuity & disaster recovery planning.

**Prerequisites:** Students should have basic Windows skills and a fundamental understanding of computer

and networking concepts.

## Materials & Approximate Course Cost:

Tuition for state employees	\$300.00
Lab Fees	\$125.00
SECURITY+ (EXAM SYO-301)	70.00
Estimated Costs for State Employee	\$495.00

Course: CSEC+

Section: Date & Time Info:			Location:		Instructor:	
1301	Starting Monday,	Monday - Friday	8:30 AM -	Classroom 107	3771 Eastwood Dr.,	Jeff Rudis
	November 26, 2012,		4:30 PM		Jackson, MS	
	for 1 week					

# MICROSOFT SHAREPOINT DESIGNER 2010: LEVEL 1

## **Brief Course Description:**



In this course, students will use Microsoft Office SharePoint Designer 2010 to create and modify a SharePoint site. Topics covered include:

- getting started with the SharePoint Designer environment
- · creating a subsite
- adding content to the site
- formatting a site with cascading style sheets
- linking Web pages
- adding SharePoint components to the site
- automating business processes with workflows.

**Prerequisites:** MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 1

MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 2 WEB DEVELOPMENT WITH CASCADING STYLE SHEETS

## Materials & Approximate Course Cost:

Tuition for state employees \$295.00 Estimated Costs for State Employee \$295.00

**Course: CNHSPD101** 

Section: Date & Time In		ime Info:	Locati	on:	Instructor:
	Starting Tuesday, November 13, 2012, for 1 day	8:30 AM - 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# MICROSOFT SHAREPOINT DESIGNER 2010: LEVEL 2

## **Brief Course Description:**



In this course, students will extend a SharePoint site by including serverside controls and administer a SharePoint site. Topics covered include:

- working with ASP.NET forms
- implementing custom content types
- integrating SharePoint sites with data sources
- manipulating external data sources
- implementing advanced data integration using SharePoint Designer 2010
- creating workflows
- administering a SharePoint site using SharePoint Designer 2010.

**Prerequisites:** MICROSOFT SHAREPOINT DESIGNER 2010: LEVEL 1

#### Materials & Approximate Course Cost:

Tuition for state employees \$295.00 Estimated Costs for State Employee \$295.00

**Course: CNHSPD102** 

Section	Section: Date & Time Info:		Locati	on:	Instructor:
1302	Starting Wednesday,	8:30 AM - 4:30 PM	Suite R-101,	1855 Lakeland Dr.,	SYSTEMS IT
	November 14, 2012,		Systems IT	Jackson, MS	
	for 1 day				

# MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 1

## **Brief Course Description:**



Topics covered include:

- SharePoint introduction
- working with lists
- working with libraries
- communicating with team members
- working remotely with SharePoint content
- customizing your SharePoint environment
- creating a team site
- performing basic site administration.

**Prerequisites:** This course is intended for anyone that works with SharePoint team sites, libraries, lists, and

items.

Materials & Approximate Course Cost:

Tuition for state employees \$550.00 Estimated Costs for State Employee \$550.00

**Course: CNHSPF101** 

Section:	Date &	Time Info:		Location	n:	Instructor:
1302	Starting Monday, November 5, 2012, for 2 days	Monday & Tuesday	8:30 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 2

# **Brief Course Description:**



In this course, students will manage site collections and site components as a site collection administrator and as a site administrator. Topics covered include:

- branding a site collection
- managing lists
- managing libraries
- managing form libraries
- managing content structures
- managing workflows
- working with indexing & searching
- working offline using SharePoint Workspace 2010
- managing SharePoint applications using Central Administration
- managing user access
- managing site security
- managing site usage
- managing site maintenance.

Prerequisites: MICROSOFT SHAREPOINT FOUNDATION 2010: LEVEL 1

## Materials & Approximate Course Cost:

Tuition for state employees \$550.00 Estimated Costs for State Employee \$550.00

**Course: CNHSPF102** 

Section: Date & Time Info:			Location	Instructor:		
1302	Starting Thursday, November 8, 2012, for 2 days	Thursday & Friday	8:30 AM – 4:30 PM	Suite R-101, Systems IT	1855 Lakeland Dr., Jackson, MS	SYSTEMS IT

# EXCEL 2010: LEVEL 1

# **Brief Course Description:**



This course teaches the basic functions and features of Excel 2010. After an introduction to spreadsheet terminology and Excel's window components, students will learn how to use the Help system and navigate worksheets and workbooks. Topics covered include:

- getting started
- entering and editing data
- modifying a worksheet
- functions
- formatting
- printing
- charts
- managing large workbooks.

**Prerequisites:** INTRODUCTION TO WINDOWS

# Materials & Approximate Course Cost:

Tuition for state employees	\$100.00
Lab Fees	\$25.00
Excel 2010: Basic	20.00
Estimated Costs for State Employee	\$145.00

Course: CEX101

Section:	: Date & Ti	Date & Time Info: Location:		Instructor:	
1303	Starting Friday, November 2, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 107	3771 Eastwood Dr., Jackson, MS	Anne Butler

# EXCEL 2010: LEVEL 2

# **Brief Course Description:**



Topics covered include:

- using multiple worksheets & workbooks
- advanced formatting
- outlining & subtotals
- cell & range names
- tables
- Web & sharing features
- advanced charting
- documenting & auditing
- templates & settings.

**Prerequisites:** EXCEL 2010: LEVEL 1

# Materials & Approximate Course Cost:

Tuition for state employees\$100.00Lab Fees\$25.00Excel 2010: Intermediate20.00Estimated Costs for State Employee\$145.00

**Course: CEX102** 

<b>Section:</b>	Date & Tim	e Info:	Location:		Instructor:
	Starting Wednesday, October 3, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Anne Butler
1303	Starting Monday, December 10, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Anne Butler

# EXCEL 2010: LEVEL 3

# **Brief Course Description:**



Topics covered include:

- advanced functions
- lookups & data tables
- advanced data management
- PivotTables & PivotCharts
- exporting & importing
- analytical tools
- macros & custom functions
- unconditional formatting & SmartArt graphics.

**Prerequisites:** EXCEL 2010: LEVEL 2

## Materials & Approximate Course Cost:

Tuition for state employees\$100.00Lab Fees\$25.00Excel 2010: Advanced20.00Estimated Costs for State Employee\$145.00

**Course: CEX103** 

Section:	Date & T	ime Info:	Location:		Instructor:
	Starting Monday, December 17, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charlotte Robinson

# **WORD 2010: LEVEL 1**

# **Brief Course Description:**



This course covers the basic features & functions of Word 2010. After an introduction to Word's window components, students will learn how to use the Help system and navigate documents. Topics covered include:

- getting started
- navigation and selection techniques
- editing text
- formatting text
- tables
- page layout
- proofing and printing documents
- graphics.

**Prerequisites:** INTRODUCTION TO WINDOWS

## Materials & Approximate Course Cost:

\$100.00
\$25.00
20.00
\$145.00

Course: CWD101

Section:	: Date & Time Info: Location:		Instructor:		
	Starting Thursday, November 1, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 107	3771 Eastwood Dr., Jackson, MS	Anne Butler

# **WORD 2010: LEVEL 2**

# **Brief Course Description:**



Topics covered include:

- styles & outlines
- sections & columns
- formatting tables
- printing labels & envelopes
- templates & building blocks
- graphics
- managing document revisions
- Web features.

**Prerequisites**: WORD 2010: LEVEL 1

# Materials & Approximate Course Cost:

\$100.00
\$25.00
20.00
\$145.00

**Course: CWD102** 

Section	Date & Tir	Date & Time Info: Location:		Instructor:	
1302	Starting Wednesday, October 10, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charles Case
1303	Starting Thursday, December 13, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Anne Butler

# **WORD 2010: LEVEL 3**

# **Brief Course Description:**



Topics covered include:

- using mail merge
- objects & backgrounds
- using macros
- working with forms
- customizing Word
- long documents
- XML Web features.

**Prerequisites**: WORD 2010: LEVEL 2

# Materials & Approximate Course Cost:

Tuition for state employees\$100.00Lab Fees\$25.00Word 2010: Advanced20.00Estimated Costs for State Employee\$145.00

**Course: CWD103** 

Section:	Date & Tin	ne Info:	Locat	tion:	Instructor:
1302	Starting Friday, December 14, 2012, for 1 day	8:30 AM - 4:30 PM	Classroom 108	3771 Eastwood Dr., Jackson, MS	Charles Case



# **Business Course List**

Series Titles
401(k) Plans
Access 2000 MOS
Access 2002
Access 2003
Access 2003 to 2010 Upgrade
Access 2007
Access 2007 Advanced
Access 2010
ActionScript
ActionScript 2.0
Agile Project Management Strategy and Analysis
Basics of Business Math
Budgeting and Saving
Building Relationships
Business Ethics
Career Development (Videos)
Certified Business Analysis Professional (CBAP v2)
Coaching (Videos)
Communication (Videos)
Communication Fundamentals
Communication in the Workplace
Communicating in the World of Social Media
Communicating with Power
Computer Basics
Computing Concepts
Crystal Reports 8
Crystal Reports XI
Customer Service
Customer Service (Videos)
Dealing with Difficult People
Customer Service Fundamentals
Customer Service for Managers
Doing Business in China

Doing Business in India
Dreamweaver 8
Dreamweaver CS4
Dreamweaver MX
Dreamweaver MX 2004
E-Mailing Your Way to the Top
Estate Planning
Excel 2000 MOS
Excel 2000 MOS Expert
Excel 2002
Excel 2003
Excel 2003 to 2010 Upgrade
Excel 2007
Excel 2007 Advanced
Excel 2010
Excel 2010 MOS
Finance (Videos)
Flash 8
Flash CS4
Flash MX
Flash MX 2004
FrontPage 2000
Global Business (Videos)
Grammar
GroupWise 5.5
GroupWise 6.5
Home Business
Innovation in the Workplace
Instructional Design
Internet Explorer 6
Internet Explorer 7
Internet Explorer 8
Interview Skills
Introduction to PCs
Investing Fundamentals
Leadership (Videos)
Leading Teams (Videos)
Lotus Notes 6.5
Lotus Notes 8.5
Lotus Notes R5
Management (Videos)

Management Fundamentals
Management Skills Introduction
Managing Change
Managing with an HR Perspective
Managing Within The Law (Videos)
Motivation
Motivation Methods and Strategies
Negotiating
Negotiation
Office 2000
Office 2003
Office 2007
Office 2010
Office XP
Outlook 2002
Outlook 2003
Outlook 2003 to 2010 Upgrade
Outlook 2007
Outlook 2010
Paint Shop Pro 5
PC Applications
Photoshop
Photoshop 7
Photoshop CS
Photoshop CS4
PowerPoint 2000 MOS
PowerPoint 2002
PowerPoint 2003
PowerPoint 2003 to 2010 Upgrade
PowerPoint 2007
PowerPoint 2010
Presentation Fundamentals
Problem Solving Through Productive Thinking
Project 2000 MOS
Project 2003
Project 2007
Project 2010
Project Management
Project Management from a People Perspective
Project Management Professional Certification 2005
Project Management Professional Certification 2009

Project Management Professional Certification 2011
QuickBooks
QuickBooks 2004
Retirement Planning
SAB R/3 Release 4.6
SAP R/3 Release 4.6
Sarbanes-Oxley Act
Self-Management (Videos)
Sexual Harassment
Sexual Harassment Awareness for Managers
Sexual Harassment in the Workplace
SharePoint 2003
SharePoint 2007
SharePoint 2010
Six Sigma (Videos)
Stress Management
Teams That Work
Time Management for Maximum Productivity
Time Management Fundamentals
Visio 2002
Visio 2007
Windows 2000 Basics – Client
Windows 7
Windows Vista
Windows XP Upgrade
Word 2000 MOS
Word 2000 MOS Expert
Word 2002
Word 2003
Word 2003 to 2010 Upgrade
Word 2007
Word 2010
Word 2010 MOS
Work and Life Balance (Videos)
Workplace Environment (Videos)
Works



# **Technical Course List**

Series Titles
AJAX
С
CGI/Perl
CICS/ESA
Cisco Related Series by MindLeaders BCMSN 642-811
Cisco Related Series by MindLeaders BCMSN 642-812
Cisco Related Series by MindLeaders BCRAN 642-821
Cisco Related Series by MindLeaders BSCI 642-801
Cisco Related Series by MindLeaders BSCI 642-901
Cisco Related Series by MindLeaders CCDA 640-863
Cisco Related Series by MindLeaders CCNA 640-801
Cisco Related Series by MindLeaders CCNA 640-802
Cisco Related Series by MindLeaders CIT 642-831
Cisco Related Series by MindLeaders ICND1 640-822
Cisco Related Series by MindLeaders ICND2 640-816
Cisco Related Series by MindLeaders ISCW 642-825
Cisco Related Series by MindLeaders ONT 642-845
Cisco Related Series by MindLeaders ROUTE 642-902
Cisco Related Series by MindLeaders SWITCH 642-813
Cisco Related Series by MindLeaders TSHOOT 642-832
Cisco ROUTE 642-902 Practice Exams
Cisco SWITCH 642-813 Practice Exams
Cisco TSHOOT 642-832 Practice Exams
CIW Foundations 1D0-510
CISSP Security Professional
CIW Security 1D0-470
Client/Server
CMS (Conversational Monitor System)
COBOL
COBOL (New)
COBOL (OS/VS)
ColdFusion MX
CompTIA A+ 2006 (220-601)

CompTIA A+ 2006 (220-602)
CompTIA A+ 2006 (220-603)
CompTIA A+ 2006 (220-604)
CompTIA A+ 2009 Essentials (220-701)
CompTIA A+ 2009 Practical Application (220-702)
CompTIA Network+ 2005 (N10-003)
CompTIA Network+ 2009 (N10-004)
CompTIA Security+ 2007 (SY0-101)
CompTIA Security+ 2008 (SY0-201)
CompTIA Security+ 2011 (SY0-301)
CompTIA Server+ 2005 (SK0-002)
Data Warehousing
DB2
DB2 Universal Database
Dynamic HTML
EASYTRIEVE
FOCUS
GUI Design
HTML5
IIS 6
Internet Marketing
ISPF
ITIL Version 2 Foundation Certificate EX0-100
ITIL Version 3 Foundation Certificate EX0-101
Java 1.2
Java 1.4 Programmer Certification 310-035
Java 2 5.0 Programmer Certification 310-055
Java 2 5.0 Programming
Java 2 Developer SCJD CX-310-252A/CX-310-027
Java 2 Enterprise Design
Java Web Services
JavaScript
Java SE 6 Programmer OCP 1Z0-851
JCL
Linux
Linux Red Hat Technician RHCT RH202
Micro Focus COBOL Workbench 4
Microsoft .NET 2.0 App Development MCTS 70-536
Microsoft .NET 2.0 Distributed Apps MCTS 70-529
Microsoft .NET 2.0 Web Development MCTS 70-528
Microsoft .NET 2.0 Windows Development MCTS 70-526

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Microsoft .NET 3.5 ASP.NET Apps MCPD 70-564
Microsoft .NET 3.5 ASP.NET Apps MCTS 70-562
Microsoft .NET 3.5 Enterprise Apps MCPD 70-565
Microsoft .NET 3.5 Forms Development MCTS 70-505
Microsoft .NET 3.5 Windows Apps MCPD 70-563
Microsoft .NET 4.0 Development
Microsoft .NET Implementing Applications
Microsoft .NET Solution Architectures
Microsoft Exchange 2000 Server Administration
Microsoft Exchange Server 2003 Implement, Manage
Microsoft Exchange Server 2007 MCTS 70-236
Microsoft Exchange Server 2010 MCTS 70-662
Microsoft Exchange Server 5.5
Microsoft Lync Server 2010 Configuring MCTS 70-664
Project 2007 MCTS 70-632
Microsoft Project Server 2003
Microsoft SharePoint Server 2007 MCTS 70-542
Microsoft SharePoint Server 2007 MCTS 70-630
Microsoft SharePoint 2010 Configuring MCTS 70-667
SharePoint 2010 Application Development
Microsoft SQL Server 2000 Admin, Config, Install
Microsoft SQL Server 2000 Design, Implement
Microsoft SQL Server 2005 Admin MCITP 70-444
Microsoft SQL Server 2005 Data Access MCITP 70-442
Microsoft SQL Server 2005 Design MCITP 70-443
Microsoft SQL Server 2005 MCTS 70-431
Microsoft SQL Server 2005 Solutions MCITP 70-441
Microsoft SQL Server 2005 Upgrade MCITP 70-447
Microsoft SQL Server 2008 Maintenance MCTS 70-432
Microsoft SQL Server 2008 Database MCTS 70-433
Microsoft SQL Server 6.5 Admin, Config, Install
Microsoft SQL Server 7 Admin, Config, Install
MVS
Notes 5 Programming
Novell 560 CNE
Novell 570 CNE Advanced Administration
Object-Oriented Analysis and Design
OOP Using C++
Oracle
Oracle 10g Administration

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Oracle 10g Database Administration II 1Z0-043
Oracle Database 11g Administration I (1Z0-052)
Oracle Database 11g Administration II (1Z0-053)
Oracle Database 11g SQL Fundamentals I (1Z0-051)
Oracle8
Oracle9i Database Fundamentals 1Z0-031
Oracle9i Database Fundamentals II 1Z0-032
Oracle9i Database Performance Tuning 1Z0-033
Oracle9i SQL 1Z0-007
PHP and MySQL
PowerBuilder 9 Advanced Development
QMF
Rational Unified Process
RDBMS Fundamentals
REXX Programming
RPG IV Programming
Running an Online Business
SAS 6
SAS 8
Solaris 8 System Administrator 310-011
Solaris 9 System Administrator 310-014/310-015
SQL
SQL for the Mainframe Environment
SQL for the Windows Environment
Sybase
TCP/IP
TSO/E
UML 2.0
UNIX Systems
Visual Basic .NET Web Applications
Visual Basic .NET Web Services
Visual Basic .NET Windows Applications
Visual Basic 2005
Visual Basic 6
Visual C#
Visual C# .NET Web Applications
Visual C# .NET XML Web Services
Visual InterDev 6
Visual Studio 2010
Visual Studio .NET Advanced Topics

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V" LOCUS NET LAGRANET
Visual Studio .NET and ASP.NET
Visual Studio .NET Overview
Visual Studio .NET Programming with Visual C#
Vmware Certified Professsional VCP-410: 1 Introducing vSphere 4
VSAM
Web Design and Graphics
Web Publishing and Design with HTML 4.01 and XHTML
WebSphere 5.0 Studio Application Developer & J2EE
WebSphere 7.0 with Rational Application Developer
Windows 2000 Active Directory Services
Windows 2000 Directory Design
Windows 2000 Network Administration
Windows 2000 Network Design
Windows 2000 Network Security Design
Windows 2000 Professional Admin, Config, Install
Windows 2000 Server Admin, Config, Install
Windows 2000 Server Basics
Windows 2000 Server Network Management
Windows 7 Configuration MCTS 70-680
Windows 7 Upgrade
Windows Server 2003
Windows Server 2003 Active Directory MCSE 70-294
Windows Server 2003 Administration MCSE 70-290
Windows Server 2003 Infrastructure MCSE 70-297
Windows Server 2003 Network Management MCSE 70-291
Windows Server 2003 Network Planning MCSE 70-293
Windows Server 2003 Security Admin MCP 70-299
Windows Server 2003 Security MCSE 70-298
Windows Server 2008 Active Directory MCTS 70-640
Windows Server 2008 Applications MCTS 70-643
Windows Server 2008 Enterprise Admin MCITP 70-647
Windows Server 2008 Networking MCTS 70-642
Windows Server 2008 Server Admin MCITP 70-646
Windows Server 2008 R2 Virtualization MCTS 70-659
Windows SharePoint Services 3.0 MCTS 70-541
Windows SharePoint Services 3.0 MCTS 70-631
Windows Vista & Office 2007 Desktops MCTS 70-624
Windows Vista Configuration MCTS 70-620
Windows Vista Enterprise Support MCITP 70-622
Windows Vista Upgrade
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Windows XP Application Support MCDST 70-272
Windows XP Professional MCSE 70-270
Windows XP System Support MCDST 70-271
XEDIT
XML

### **Expanded Offering of On-Line Live Classes**

The past few years, ITS and Systems IT provided you with Mentored Learning, where a student sat in classes with pre-recorded instruction supplemented by a live Systems IT instructor to answer questions. The only limiting factor was that the local instructor, aka "the mentor," had to be an expert on the material being delivered in order to mentor you. Finding a local "subject matter expert" in every technology application is virtually impossible.

We now have access to the best instructors from the 300+ Systems ITCenters® around the world to teach all the most popular courses locally in Jackson, Mississippi. For the student it means sitting in a live class where you are signed onto a computer, viewing and listening to a live instructor, asking questions when you desire in real time, and hearing discussions between students who could be in Alabama, North Dakota or Ireland. The student still receives the live instruction everyone wants. For your agency, it means saving the travel expense involved in sending employees to an expensive, faraway city for training. The agency maintains access to its valued employee in case of an emergency. This is a "win-win" situation!

Now, in addition to the traditional instructor-led classes offered through local Systems ITsubject matter experts (Richard, John and Chris), we are able to offer Cisco, Citrix, VMware, high-end Microsoft, Oracle, high-end .net, high-end security, and an abundance of soft skill instruction here in Mississippi through ON-LINE LIVE. Your classmates in these classes are people from around the country that are just like you, with challenges just like yours, doing jobs just like yours. By taking a class with these other people, you will benefit from their questions, participation, and real life experiences.

The schedule of On-Line Live classes is listed on the following pages. PLEASE CALL SUSAN MCCLAIN AT (601) 432-8186 TO SCHEDULE AN ON-LINE LIVE CLASS.

ALL ON-LINE LIVE CLASSES BEGIN PROMPTLY AT 8:00 A.M.
STUDENTS MUST ARRIVE BY 7:45 A.M. IN ORDER TO ALLOW CLASS TO BEGIN ON TIME.

ITS Institute 69 On-Line Live Training

Name	Status	Starts (Central Standard Time)	Ends (Central Standard Time)	ITS Price
10135A Configuring Managing and Troubleshooting Microsoft Exchange Server 2010	Live Online	10/22/2012 8:00	10/26/2012 16:00	\$2.115.00
	Live Online	12/3/2012 8:00	12/7/2012 16:00	
10174B Configuring and Managing Microsoft SharePoint 2010	Live Online	10/8/2012 8:00	10/12/2012 16:00	\$2,115.00
	Live Online	11/12/2012 8:00	11/16/2012 16:00	
	Live Online	12/17/2012 8:00	12/21/2012 16:00	
10175A Microsoft SharePoint 2010 Application Development	Live Online	10/8/2012 8:00	10/12/2012 16:00	\$2,115.00
	Live Online	12/3/2012 8:00	12/7/2012 16:00	
	Live Online	12/10/2012 8:00	12/14/2012 16:00	
10215A Implementing and Managing Microsoft Server Virtualization	Live Online	10/8/2012 8:00	10/12/2012 16:00	\$2,115.00
	Live Online	11/26/2012 8:00	11/30/2012 16:00	
	Live Online	12/3/2012 8:00	12/7/2012 16:00	
10231B Designing a Microsoft SharePoint 2010 Infrastructure	Live Online	10/22/2012 8:00	10/26/2012 16:00	\$2,115.00
	Live Online	11/12/2012 8:00	11/16/2012 16:00	
	Live Online	12/10/2012 8:00	12/14/2012 16:00	
10232A Designing Applications for Microsoft SharePoint 2010	Live Online	10/15/2012 8:00	10/19/2012 16:00	\$2,115.00
	Live Online	11/12/2012 8:00	11/16/2012 16:00	
	Live Online	12/17/2012 8:00	12/21/2012 16:00	
10233A Designing and Deploying Messaging Solutions with Microsoft				
Exchange Server 2010	Live Online	10/1/2012 8:00	10/5/2012 16:00	\$2,115.00
	Live Online	11/12/2012 8:00	11/16/2012 16:00	
	Live Online	12/17/2012 8:00	12/21/2012 16:00	
10262A Developing Windows Applications with Microsoft Visual Studio				
2010	Live Online	10/29/2012 8:00	1/2/2012 16:00	\$2,115.00
	Live Online	12/10/2012 8:00	12/14/2012 16:00	
10263A Developing Windows Communication Foundation Solutions with Microsoft Visual Studio 2010	Live Online	10/8/2012 8:00	10/10/2012 16:00	\$1,270.00
	)	????!!!?!!?!?!?!	00001 1101 /01 /01	

10/29/2012 8:00 11/12/2012 8:00 11/12/2012 8:00 11/5/2012 8:00 11/5/2012 8:00 11/5/2012 8:00 11/26/2012 8:00 11/26/2012 8:00 11/26/2012 8:00 10/1/2012 8:00 10/22/2012 8:00 10/22/2012 8:00 10/22/2012 8:00 11/5/2012 8:00 11/5/2012 8:00 11/5/2012 8:00 11/26/2012 8:00 11/3/2012 8:00 11/12/2012 8:00 11/12/2012 8:00 11/12/2012 8:00 11/12/2012 8:00 11/12/2012 8:00 11/12/2012 8:00 11/12/2012 8:00 11/12/2012 8:00 11/12/2012 8:00		Live Online	11/19/2012 8:00	11/21/2012 16:00	
A Developing wear Applications with Microsoft Visual Studio 2010   Live Online   11/12/2012 8:00   11/16/2012 16:00   11/16/2012 8:00   11/16/2012 16:00   11/16/2012 8:00   11/16/2012 16:00   11/16/2012 8:00   11/16/2012 16:00   11/16/2012 8:00   11/16/2012 16:00   11/16/2012 8:00			00.0 0.00/00/01	00.74 000/0/ 0/	7777
Live Online   11/12/2012 8:00   11/16/2012 16:00     Live Online   11/2/2012 8:00   11/16/2012 16:00     Live Online   11/2/2012 8:00   10/1/2012 16:00     Live Online   11/2/2012 8:00   11/3/2012 16:00     L		Live Online	10/29/2012 8:00	11/2/2012 16:00	\$2,115.00
Live Online   12/3/2012 8:00   12/7/2012 16:00     Live Online   13/3/2012 8:00   13/7/2012 16:00     Live Online   13/3/2012 8:00   13/7/2012 16:00     Live Online   13/2/2012 8:00   13/7/2012 16:00     Live		Live Online	11/12/2012 8:00	11/16/2012 16:00	
A Programming in C# with Microsoft Visual Studio 2010 Live Online 11/5/2012 8:00 11/2/2012 16:00 Live Online 11/5/2012 8:00 11/3/2012 16:00 Live Online 11/5/2012 8:00 11/3/2012 16:00 Live Online 11/2/2012 8:00 11/30/2012 16:00 Live Online 11/		Live Online	12/3/2012 8:00	12/7/2012 16:00	
Live Online   11/5/2012 8:00   11/9/2012 16:00		Live Online	10/8/2012 8:00	10/12/2012 16:00	\$2,115.00
Live Online   12/3/2012 8:00   12/7/2012 16:00     Live Online   12/3/2012 8:00   15/2012 16:00     Live Online   10/1/2012 8:00   15/2012 16:00     Live Online   11/26/2012 8:00   11/30/2012 16:00     Live Online   11/20/2012 8:00   11/30/2012 16:00     Live Online   11/26/2012 8:00   11/30/2012 16:00     Live Online   11/26/2012 8:00   11/30/2012 16:00     Live Online   11/20/2012 8:00   11/30/2012 16:00     Live Online   11/2/2012 8:00   11/30/2012 16:00     Live Online   11/20/2012 8:00   11/30/2012 16:		Live Online	11/5/2012 8:00	11/9/2012 16:00	
Live Online   10/1/2012 8:00   1/36/2012 16:00     Inversion		Live Online	12/3/2012 8:00	12/7/2012 16:00	
Live Online 11/26/2012 8:00 11/30/2012 16:00  A Introduction to Web Development with Microsoft Visual Studio  A Introduction to Web Development with Microsoft Visual Studio  A Introduction to Web Development with Microsoft Visual Studio 2010  A Introduction to Web Development with Microsoft Visual Studio 2010  A Introduction to Web Development with Microsoft Visual Studio 2010  A Introduction to Web Development with Microsoft Visual Studio 2010  A Introduction to Web Development with Microsoft Visual Studio 2010  A Introduction to Web Development with Microsoft Using Studio 2010  A Introduction to Web Development with Microsoft Using Studio 2010  A Introduction to Meb Development with Microsoft Lync Server 2010 Solution  A Planning and Designing and Administering Microsoft Lync Server 1010 Solution  A Planning and Designing a Microsoft Lync Server 2010 Solution  A Planning in Visual Basic with Microsoft Visual Studio 2010  A Programming in Visual Basic with Microsoft Visual Studio 2010  Live Online  A Planting in Visual Basic with Microsoft Visual Studio 2010  A Planting Introduction  A Introduction	10266A Programming in C# with Microsoft Visual Studio 2010	Live Online	10/1/2012 8:00	10/5/2012 16:00	\$2,115.00
Live Online   12/10/2012 8:00   12/14/2012 16:00   1.0 to Online   12/10/2012 8:00   12/14/2012 16:00   1.0 to Online   11/26/2012 8:00   11/30/2012 16:00   1.0 to Online   11/26/2012 8:00   11/30/2012 16:00   1.0 to Online   11/26/2012 8:00   11/30/2012 16:00   1.0 to Online   10/12/2012 8:00   10/12/2012 16:00   1.0 to Online   10/12/2012 8:00   11/30/2012 16:00   1.0 to Online   11/26/2012 8:00   11/30/2012 16:00   1.0 to Online   11/30/2012 8:00   11/30/2012 16:00   11/30/2012 16:00   11/30/2012 16:00   11/30/2012 16:00   11/30/2012 16:00   11/30/2012 16:00   11/30/2012 16:00   11/30/2012 16:00   11/30/2012 16:00   11/30/2012 16:00   11/30/2012 16:00   1		Live Online	11/26/2012 8:00	11/30/2012 16:00	
A Introduction to Web Development with Microsoft Visual Studio  Live Online  Live O		Live Online	12/10/2012 8:00	12/14/2012 16:00	
Live Online   10/22/2012 8:00   10/26/2012 16:00     Live Online   11/26/2012 8:00   1/30/2012 16:00     Live Online   11/26/2012 8:00   1/30/2012 16:00     Live Online   11/26/2012 8:00   1/30/2012 16:00     Live Online   10/30/2012 8:00   1/30/2012 16:00     Live Online   1/30/2012 8:00   1/30/2012 8:00     Live Online   1/30/2012 8:00   1/30/2012 8:00     Live Online   1/30/2012 8:00   1/30/2012 8:00	10267A Introduction to Web Development with Microsoft Visual Studio				
Live Online         11/26/2012 8:00         11/30/2012 16:00           4A Implementing and Managing Microsoft Desktop Virtualization         Live Online         11/26/2012 8:00         11/30/2012 16:00           5A Automating Administration with Windows PowerShell 2.0         Live Online         11/26/2012 8:00         11/30/2012 16:00           5A Automating Administration with Windows PowerShell 2.0         Live Online         11/26/2012 8:00         11/30/2012 16:00           3A Planning Deploying and Managing Microsoft Exchange 2010         Live Online         11/5/2012 8:00         11/30/2012 16:00           3A Deploying Configuring and Administering Microsoft Lync Server         Live Online         1/26/2012 8:00         11/30/2012 16:00           3A Deploying Configuring and Designing a Microsoft Lync Server 2010 Solution         Live Online         1/26/2012 8:00         11/30/2012 16:00           1A Planning and Designing a Microsoft Lync Server 2010 Solution         Live Online         1/26/2012 8:00         11/16/2012 16:00           1A Planning in Visual Basic with Microsoft Visual Studio 2010         Live Online         11/12/2012 8:00         11/16/2012 16:00           1A Programming in Visual Basic with Microsoft Visual Studio 2010         Live Online         11/12/2012 8:00         11/16/2012 16:00           1A Planning Inversal Basic with Microsoft Visual Studio 2010         Live Online         11/12/2012 8:00         11/16/2012 16:00	2010	Live Online	10/22/2012 8:00	10/26/2012 16:00	\$2,115.00
14 Implementing and Managing Microsoft Desktop Virtualization         Live Online         10/1/2012 8:00         10/5/2012 16:00           5A Automating Administration with Windows PowerShell 2.0         Live Online         11/26/2012 8:00         11/30/2012 16:00           5A Planning Deploying and Managing Microsoft Exchange 2010         Live Online         10/12/2012 8:00         11/9/2012 16:00           5A Planning Deploying and Managing Microsoft Exchange 2010         Live Online         11/5/2012 8:00         11/9/2012 16:00           5A Deploying and Administering Microsoft Lync Server         Live Online         7/16/2012 8:00         1/19/2012 16:00           3A Deploying and Administering Microsoft Lync Server         Live Online         1/26/2012 8:00         11/30/2012 16:00           1A Planning and Designing a Microsoft Lync Server 2010 Solution         Live Online         12/3/2012 8:00         11/16/2012 16:00           1A Planning and Designing a Microsoft Lync Server 2010 Solution         Live Online         10/12/2012 8:00         11/16/2012 16:00           1A Planning and Designing a Microsoft Lync Server 2010 Solution         Live Online         11/12/2012 8:00         11/16/2012 16:00           1A Planning and Designing a Microsoft Wisual Studio 2010         Live Online         11/12/2012 8:00         11/16/2012 16:00           1A Planning in Visual Basic with Microsoft Visual Studio 2010         Live Online         11/12/2012 8		Live Online	11/26/2012 8:00	11/30/2012 16:00	
Live Online   11/26/2012 8:00   11/30/2012 16:00     SA Automating Administration with Windows PowerShell 2.0   Live Online   10/8/2012 8:00   10/12/2012 16:00     Live Online   10/22/2012 8:00   11/9/2012 16:00     Live Online   11/5/2012 8:00   11/9/2012 16:00     Live Online   11/5/2012 8:00   11/9/2012 16:00     A Deploying and Managing Microsoft Exchange 2010   Live Online   17/16/2012 8:00   11/30/2012 16:00     Live Online   12/3/2012 8:00   11/30/2012 16:00     Live Online   10/22/2012 8:00   11/30/2012 16:00     Live Online   10/22/2012 8:00   11/6/2012 16:00     Live Online   11/12/2012 8:00   11/4/2012 16:00     Live Online   11/12/2012 8:00   11/16/2012 8:00     Live Online   11/12/2012 8:00   11/16/2012 8:00     Live Online   11/12/2012 8:00   11/16/2012 8:00     Live Online   11/12/2012 8:00   11/16/2012 8:		Live Online	10/1/2012 8:00	10/5/2012 16:00	\$2,115.00
5A Automating Administration with Windows PowerShell 2.0         Live Online         10/8/2012 8:00         10/12/2012 16:00           5A Automating Administration with Windows PowerShell 2.0         Live Online         10/22/2012 8:00         10/12/2012 16:00           3A Planning Deploying and Managing Microsoft Exchange 2010         Live Online         7/16/2012 8:00         1/19/2012 16:00           3A Deploying and Managing Microsoft Lync Server         Live Online         1/26/2012 8:00         1/1/30/2012 16:00           3A Deploying and Designing and Administering Microsoft Lync Server 2010 Solution         Live Online         1/26/2012 8:00         11/30/2012 16:00           4A Planning and Designing a Microsoft Lync Server 2010 Solution         Live Online         10/22/2012 8:00         10/16/2012 16:00           Live Online         Live Online         11/12/2012 8:00         11/14/2012 16:00           Live Online         11/12/2012 8:00         11/16/2012 16:00           Live Online         11/12/2012 8:00         11/16/2012 16:00		Live Online	11/26/2012 8:00	11/30/2012 16:00	
Live Online 10/22/2012 8:00 10/26/2012 16:00  3A Planning Deploying and Managing Microsoft Exchange 2010  ad Messaging  A Deploying Configuring and Administering Microsoft Lync Server  A Deploying Configuring and Administering Microsoft Lync Server  Live Online 17/26/2012 8:00 11/30/2012 16:00  Live Online 12/3/2012 8:00 11/30/2012 16:00  Live Online 10/22/2012 8:00 10/26/2012 16:00  Live Online 11/12/2012 8:00 11/16/2012 16:00  Live Online 11/12/2012 8:00 11/16/2012 16:00  Live Online 11/12/2012 8:00 10/26/2012 16:00  Live Online 11/12/2012 8:00 10/26/2012 16:00  Live Online 11/12/2012 8:00 10/26/2012 16:00  Live Online 11/12/2012 8:00 11/16/2012 16:00	10325A Automating Administration with Windows PowerShell 2.0	Live Online	10/8/2012 8:00	10/12/2012 16:00	\$2,115.00
Live Online 11/5/2012 8:00 11/9/2012 16:00  3A Planning Deploying and Managing Microsoft Exchange 2010  ad Messaging  3A Deploying Configuring and Administering Microsoft Lync Server  Live Online 1/26/2012 8:00 11/30/2012 16:00  Live Online 1/28/2012 8:00 12/7/2012 16:00  Live Online 10/22/2012 8:00 10/26/2012 16:00  Live Online 11/12/2012 8:00 11/16/2012 16:00  Live Online 11/12/2012 8:00 12/14/2012 16:00  Live Online 11/12/2012 8:00 12/14/2012 16:00  Live Online 11/12/2012 8:00 12/14/2012 16:00  Live Online 11/12/2012 8:00 10/5/2012 16:00  Live Online 11/12/2012 8:00 10/5/2012 16:00  Live Online 11/12/2012 8:00 11/16/2012 16:00  Live Online 11/12/2012 8:00 11/16/2012 16:00  Live Online 11/12/2012 8:00 11/16/2012 16:00		Live Online	10/22/2012 8:00	10/26/2012 16:00	
3A Planning Deploying and Managing Microsoft Exchange 2010         Live Online         7/16/2012 8:00         7/18/2012 16:00           24 Messaging         A Deploying Configuring and Administering Microsoft Lync Server 2010 Solution         Live Online         1/26/2012 8:00         11/30/2012 16:00           1A Planning and Designing a Microsoft Lync Server 2010 Solution         Live Online         8/6/2012 8:00         8/10/2012 16:00           1A Planning and Designing a Microsoft Lync Server 2010 Solution         Live Online         10/22/2012 8:00         11/16/2012 16:00           1A Planning and Designing a Microsoft Lync Server 2010 Solution         Live Online         10/12/2012 8:00         11/16/2012 16:00           1A Planning and Designing a Microsoft Visual Studio 2010         Live Online         11/12/2012 8:00         11/16/2012 16:00           1A Programming in Visual Basic with Microsoft Visual Studio 2010         Live Online         11/12/2012 8:00         10/5/2012 16:00           1A Programming in Visual Basic with Microsoft Visual Studio 2010         Live Online         11/12/2012 8:00         11/16/2012 16:00		Live Online	11/5/2012 8:00	11/9/2012 16:00	
3A Deploying Configuring and Administering Microsoft Lync Server         Live Online       1/26/2012 8:00       11/30/2012 16:00         1A Planning and Designing a Microsoft Lync Server 2010 Solution       Live Online       8/6/2012 8:00       8/10/2012 16:00         1A Planning and Designing a Microsoft Lync Server 2010 Solution       Live Online       10/22/2012 8:00       11/16/2012 16:00         1A Planning and Designing a Microsoft Lync Server 2010 Solution       Live Online       11/12/2012 8:00       11/16/2012 16:00         1A Planning and Designing a Microsoft Visual Studio 2010       Live Online       11/12/2012 8:00       11/14/2012 16:00		Live Online	7/16/2012 8:00	7/18/2012 16:00	\$1,270.00
4A Planning and Designing a Microsoft Lync Server 2010 Solution       Live Online       1/26/2012 8:00       11/30/2012 16:00         4A Planning and Designing a Microsoft Lync Server 2010 Solution       Live Online       8/6/2012 8:00       12/7/2012 16:00         Live Online       11/12/2012 8:00       11/16/2012 16:00         Live Online       12/10/2012 8:00       11/16/2012 16:00         DA Programming in Visual Basic with Microsoft Visual Studio 2010       Live Online       10/1/2012 8:00       10/5/2012 16:00         Live Online       11/12/2012 8:00       11/16/2012 16:00	10533A Deploying Configuring and Administering Microsoft Lync Server				
Live Online       12/3/2012 8:00       12/7/2012 16:00         Iution       Live Online       8/6/2012 8:00       10/2012 16:00         Live Online       11/12/2012 8:00       11/16/2012 16:00         Live Online       12/10/2012 8:00       12/14/2012 16:00         io 2010       Live Online       10/1/2012 8:00       10/5/2012 16:00         Live Online       11/12/2012 8:00       11/16/2012 16:00	2010	Live Online	1/26/2012 8:00	11/30/2012 16:00	\$2,115.00
lution         Live Online         8/6/2012 8:00         8/10/2012 16:00           Live Online         10/22/2012 8:00         10/26/2012 16:00           Live Online         11/12/2012 8:00         11/16/2012 16:00           io 2010         Live Online         10/1/2012 8:00         10/5/2012 16:00           Live Online         11/12/2012 8:00         11/16/2012 16:00		Live Online	12/3/2012 8:00	12/7/2012 16:00	
Live Online       10/22/2012 8:00       10/26/2012 16:00         Live Online       11/12/2012 8:00       11/16/2012 16:00         Live Online       10/1/2012 8:00       12/14/2012 16:00         Live Online       10/1/2012 8:00       10/5/2012 16:00         Live Online       11/12/2012 8:00       11/16/2012 16:00	10534A Planning and Designing a Microsoft Lync Server 2010 Solution	Live Online	8/6/2012 8:00	8/10/2012 16:00	\$2,115.00
io 2010 Live Online 11/12/2012 8:00 11/16/2012 16:00 Live Online 12/10/2012 8:00 12/14/2012 16:00 Live Online 10/1/2012 8:00 10/5/2012 16:00 Live Online 11/12/2012 8:00 11/16/2012 16:00		Live Online	10/22/2012 8:00	10/26/2012 16:00	
io 2010       Live Online       12/10/2012 8:00       12/14/2012 16:00         io 2010       Live Online       10/1/2012 8:00       11/16/2012 16:00		Live Online	11/12/2012 8:00	11/16/2012 16:00	
io 2010 Live Online 10/1/2012 8:00 10/5/2012 16:00 Live Online 11/12/2012 8:00 11/16/2012 16:00		Live Online	12/10/2012 8:00	12/14/2012 16:00	
11/12/2012 8:00	10550A Programming in Visual Basic with Microsoft Visual Studio 2010	Live Online	10/1/2012 8:00	10/5/2012 16:00	\$2,115.00
		Live Online	11/12/2012 8:00	11/16/2012 16:00	

	Live Online	12/17/2012 8:00	12/21/2012 16:00	
10553A - Fundamentals of XAML and Microsoft Expression Blend	Live Online	10/3/2012 8:00	10/5/2012 16:00	\$1,270.00
	Live Online	12/10/2012 8:00	12/12/2012 16:00	
10554A Developing Rich Internet Applications Using Microsoft Silverlight 4	Live Online	10/15/2012 8:00	10/19/2012 16:00	\$2,115.00
	Live Online	12/10/2012 8:00	12/14/2012 16:00	
10747 Administering System Center 2012 Configuration Manager	Live Online	10/1/2012 8:00	10/5/2012 16:00	\$2,115.00
	Live Online	11/12/2012 8:00	11/16/2012 16:00	
10748 Deploying System Center 2012 Configuration Manager	Live Online	7/30/2012 8:00	8/1/2012 16:00	\$1,270.00
	Live Online	10/15/2012 8:00	10/17/2012 16:00	
10774 Querying Microsoft SQL Server 2012	Live Online	10/15/2012 8:00	10/19/2012 16:00	\$2,115.00
	Live Online	11/12/2012 8:00	11/16/2012 16:00	
	Live Online	12/17/2012 8:00	12/21/2012 16:00	
10775 Administering Microsoft SQL Server 2012 Databases	Live Online	11/26/2012 8:00	11/30/2012 16:00	\$2,115.00
10776 Developing Microsoft SQL Server 2012 Databases	Live Online	10/8/2012 8:00	10/12/2012 16:00	\$2,115.00
	Live Online	12/10/2012 8:00	12/14/2012 16:00	
10777 Implementing a Data Warehouse with Microsoft SQL Server 2012	Live Online	11/5/2012 8:00	11/9/2012 16:00	\$2,115.00
	Live Online	12/17/2012 8:00	12/21/2012 16:00	
10778 Implementing Data Models and Reports with Microsoft SQL Server	:			
2012	Live Online	11/12/2012 8:00	11/16/2012 16:00	\$2,115.00
	Live Online	12/3/2012 8:00	12/7/2012 16:00	
10802 Microsoft SharePoint 2010 Search for IT Professionals	Live Online	10/22/2012 8:00	10/24/2012 16:00	\$1,270.00
	Live Online	12/19/2012 8:00	12/21/2012 16:00	
10805A: Microsoft SharePoint 2010 Search for Application Developers	Live Online	11/5/2012 8:00	11/7/2012 16:00	\$1,270.00
10806A: Microsoft FAST Search Server 2010 for SharePoint for Application				\$850.00
Developers	Live Online	9/20/2012 8:00	9/21/2012 16:00	
	Live Online	11/8/2012 8:00	11/9/2012 16:00	
2310D Developing Microsoft ASP.NET Web Applications Using Visual Studio .NET (CS and VB) (VS)	Live Online	10/29/2012 8:00	11/2/2012 16:00	\$2,115.00
2778A Writing Queries Using Microsoft SQL Server 2008 Transact-SQL (VS)	Live Online	10/17/2012 8:00	10/19/2012 16:00	\$1,270.00
	Live Online	11/28/2012 8:00	11/30/2012 16:00	

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	Live Online	12/12/2012 8:00	12/14/2012 16:00	
4994A Introduction to Programming Microsoft .NET Applications with Microsoft Visual Studio 2005 (CS and VB) (VS)	Live Online	12/10/2012 8:00	12/14/2012 16:00	\$2,115.00
4995A Programming with the Microsoft .NET Framework using Microsoft Visual Studio 2005 (CS and VB) (VS)	Live Online	11/5/2012 8:00	11/9/2012 16:00	\$2,115.00
50357A Implementing Forefront Threat Management Gateway 2010	Live Online	10/18/2012 8:00	10/19/2012 16:00	\$850.00
	Live Online	11/19/2012 8:00	11/20/2012 16:00	
	Live Online	10/5/2012 8:00	10/5/2012 16:00	
	Live Online	12/7/2012 8:00	12/7/2012 16:00	
50382A Implementing Forefront Identity Manager 2010	Live Online	10/1/2012 8:00	10/4/2012 16:00	\$1,695.00
	Live Online	12/3/2012 8:00	12/6/2012 16:00	
50400A Designing Optimizing and Maintaining a Database Administrative				\$2,115.00
Solution for Microsoft SQL Server 2008	Live Online	10/8/2012 8:00	10/12/2012 16:00	
	Live Online	11/26/2012 8:00	11/30/2012 16:00	
50401A Designing and Optimizing Database Solutions with Microsoft SQL				
Server 2008	Live Online	10/15/2012 8:00	10/19/2012 16:00	\$2,115.00
	Live Online	12/17/2012 8:00	12/21/2012 16:00	
50429B SharePoint 2010 Business Intelligence	Live Online	11/12/2012 8:00	11/16/2012 16:00	\$2,115.00
50430B Administering Team Foundation Server 2010	Live Online	10/29/2012 8:00	10/31/2012 16:00	\$1,270.00
	Live Online	12/19/2012 8:00	12/21/2012 16:00	
6231B Maintaining a Microsoft SQL Server 2008 Database	Live Online	11/5/2012 8:00	11/9/2012 16:00	\$2,115.00
	Live Online	12/10/2012 8:00	12/14/2012 16:00	
6232B Implementing a Microsoft SQL Server 2008 R2 Database	Live Online	11/12/2012 8:00	11/16/2012 16:00	\$2,115.00
	Live Online	12/17/2012 8:00	12/21/2012 16:00	
6234A Implementing and Maintaining Microsoft SQL Server 2008 Analysis				
Services	Live Online	10/1/2012 8:00	10/3/2012 16:00	\$1,270.00
	Live Online	11/26/2012 8:00	11/28/2012 16:00	

	Live Online	12/12/2012 8:00	12/14/2012 16:00	
6235A Implementing and Maintaining Microsoft SQL Server 2008 Integration Services	Live Online	10/15/2012 8:00	10/17/2012 16:00	\$1,270.00
	Live Online	11/14/2012 8:00	11/16/2012 16:00	
	Live Online	12/10/2012 8:00	12/12/2012 16:00	
6236A Implementing and Maintaining Microsoft SQL Server 2008 Reporting				
Services	Live Online	10/24/2012 8:00	10/26/2012 16:00	\$1,270.00
	Live Online	12/3/2012 8:00	12/5/2012 16:00	
6292A Installing and Configuring Windows 7 Client	Live Online	11/26/2012 8:00	11/28/2012 16:00	\$1,270.00
	Live Online	12/5/2012 8:00	12/7/2012 16:00	
6293A Troubleshooting and Supporting Windows 7 in the Enterprise	Live Online	10/24/2012 8:00	10/26/2012 16:00	\$1,270.00
	Live Online	12/3/2012 8:00	12/5/2012 16:00	
6294A Planning and Managing Windows 7 Desktop Deployments and				
Environments	Live Online	10/8/2012 8:00	10/12/2012 16:00	\$2,115.00
	Live Online	12/10/2012 8:00	12/14/2012 16:00	
6367A Introduction to Object Oriented Programming using Microsoft Visual				\$1,270.00
Studio 2008 (CS and VB)	Live Online	10/22/2012 8:00	10/24/2012 16:00	
	Live Online	12/3/2012 8:00	12/5/2012 16:00	
6368A Programming with the Microsoft .NET Framework using Microsoft		1	1	\$2,115.00
Visual Studio 2008 (CS and VB)	Live Online	0/1/2012 8:00	0/5/2012 16:00	
	Live Online	12/10/2012 8:00	12/14/2012 16:00	
6418C Deploying Windows Server 2008	Live Online	10/1/2012 8:00	10/3/2012 16:00	\$1,270.00
	Live Online	12/10/2012 8:00	12/12/2012 16:00	
6419B Configuring Managing and Maintaining Windows Server 2008				
Servers	Live Online	10/8/2012 8:00	10/12/2012 16:00	\$2,115.00
	Live Online	11/26/2012 8:00	11/30/2012 16:00	
	Live Online	12/17/2012 8:00	12/21/2012 16:00	
6420B Fundamentals of Windows Server 2008 Network and Applications				
Infrastructure	Live Online	11/26/2012 8:00	11/30/2012 16:00	\$2,115.00
	Live Online	12/10/2012 8:00	12/14/2012 16:00	

6421B Configuring and Troubleshooting a Windows Server 2008 Network				
Infrastructure	Live Online	11/12/2012 8:00	11/16/2012 16:00	\$2,115.00
	Live Online	12/17/2012 8:00	12/21/2012 16:00	
6423A Implementing and Managing Windows Server 2008 Clustering	Live Online	10/22/2012 8:00	10/24/2012 16:00	\$1,270.00
	Live Online	12/17/2012 8:00	12/19/2012 16:00	
6425C Configuring and Troubleshooting Windows Server 2008 Active				
Directory Domain Services	Live Online	11/12/2012 8:00	11/16/2012 16:00	\$2,115.00
	Live Online	12/17/2012 8:00	12/21/2012 16:00	
6426C Configuring and Troubleshooting Identity and Access Solutions with				
Windows Server 2008 Active Directory	Live Online	10/31/2012 8:00	11/2/2012 16:00	\$1,270.00
	Live Online	11/28/2012 8:00	11/30/2012 16:00	
	Live Online	12/10/2012 8:00	12/12/2012 16:00	
6427A Configuring and Troubleshooting Internet Information Services 7.0 in				
Windows Server 2008	Live Online	10/8/2012 8:00	10/10/2012 16:00	\$1,270.00
	Live Online	11/19/2012 8:00	11/21/2012 16:00	
6428A Configuring and Troubleshooting Windows Server 2008 Terminal				
Services	Live Online	10/11/2012 8:00	10/12/2012 16:00	\$850.00
	Live Online	11/19/2012 8:00	11/20/2012 16:00	
6433A Planning and Implementing Windows Server 2008	Live Online	10/8/2012 8:00	10/12/2012 16:00	\$2,115.00
	Live Online	11/12/2012 8:00	11/16/2012 16:00	
	Live Online	12/3/2012 8:00	12/7/2012 16:00	
6435A Designing a Windows Server 2008 Network Infrastructure	Live Online	12/3/2012 8:00	12/7/2012 16:00	\$2,115.00
6436B Designing a Windows Server 2008 Active Directory Infrastructure and				
Services	Live Online	11/5/2012 8:00	11/9/2012 16:00	\$2,115.00
Acrobat 9.0 - Level 1	Live Online	10/4/2012 8:00	10/4/2012 16:00	\$585.00
	Live Online	12/13/2012 8:00	12/13/2012 16:00	
Acrobat 9.0 - Level 2	Live Online	10/11/2012 8:00	10/11/2012 16:00	\$585.00
	Live Online	12/3/2012 8:00	12/3/2012 16:00	
Certified Ethical Hacker (CEH) v7.1	Live Online	10/15/2012 8:00	10/19/2012 16:00	\$2,875.00
	Live Online	11/12/2012 8:00	11/16/2012 16:00	
	Live Online	12/17/2012 8:00	12/21/2012 16:00	

Certified Information Security Manager (CISM)	Live Online	12/17/2012 8:00	12/19/2012 16:00	\$1.675.00
Cisco - Deploying Cisco ASA Firewall Features (FIREWALL)	Live Online	10/22/2012 8:00	10/26/2012 16:00	\$3,115.00
	Live Online	12/3/2012 8:00	12/7/2012 16:00	
Cisco - Deploying Cisco ASA VPN Solutions (VPN) v1.0	Live Online	10/15/2012 8:00	10/19/2012 16:00	\$3,115.00
Cisco - Implementing Cisco Intrusion Prevention System (IPS) v7.0	Live Online	10/8/2012 8:00	10/12/2012 16:00	\$3,115.00
Cisco - Implementing Cisco IOS Network Security (IINS)	Live Online	10/1/2012 8:00	10/5/2012 16:00	\$3,355.00
Cisco - Implementing Cisco IP Routing (ROUTE)	Live Online	11/5/2012 8:00	11/9/2012 16:00	\$2,995.00
Cisco - Implementing Cisco Unified Communications Manager Part 1 (CIPT1)	<u>:</u> (			, , , , , , , , , , , , , , , , , , ,
V8.0	Live Online Live Online	12/10/2012 8:00	12/14/2012 16:00	53,355.UU
Cisco - Implementing Cisco Unified Communications Manager Part 2 (CIPT2) v8.0	Live Online	1/12/2012 8:00	11/16/2012 16:00	\$3,355.00
Cisco - Implementing Cisco Voice Communications and QoS v8.0 (CVOICE)	Live Online	11/26/2012 8:00	11/30/2012 16:00	\$3,355.00
Cisco - Implementing Switch Networks (SWITCH)	Live Online	10/22/2012 8:00	10/26/2012 16:00	\$2,995.00
	Live Online	11/26/2012 8:00	11/30/2012 16:00	
Cisco - Interconnecting Cisco Networking Devices Accelerated (CCNAX) v1.1	Live Online	11/12/2012 8:00	11/16/2012 17:00	\$3,355.00
	Live Online	12/3/2012 8:00	12/7/2012 17:00	
Cisco - Interconnecting Cisco Networking Devices Part 1 (ICND1) v1.1	Live Online	10/8/2012 8:00	10/12/2012 16:00	\$2,115.00
	Live Online	11/5/2012 8:00	11/9/2012 16:00	
	Live Online	12/10/2012 8:00	12/14/2012 16:00	
Cisco - Interconnecting Cisco Networking Devices Part 2 (ICND2) v1.1	Live Online	10/29/2012 8:00	11/2/2012 16:00	\$2,115.00
	Live Online	11/12/2012 8:00	11/16/2012 16:00	
	Live Online	12/3/2012 8:00	12/7/2012 16:00	
Cisco - Introducing Cisco Voice and Unified Communications Administration				
(ICOMM) v8.0	Live Online	10/1/2012 8:00	10/5/2012 16:00	\$3,115.00
	Live Online	11/5/2012 8:00	11/9/2012 16:00	
	Live Online	12/10/2012 8:00	12/14/2012 16:00	
Cisco - Securing the Cisco Routers and Switches (SECURE)	Live Online	12/17/2012 8:00	12/21/2012 16:00	\$3,115.00
Cisco - Troubleshooting and Maintaining Cisco IP Networks (TSHOOT)	Live Online	10/8/2012 8:00	10/12/2012 16:00	\$2,995.00
	Live Online	11/12/2012 8:00	11/16/2012 16:00	
	Live Online	12/10/2012 8:00	12/14/2012 16:00	

CISSP: Certified Information Systems Security Professional	Live Online	10/22/2012 8:00	10/26/2012 16:00	\$2,875.00
	Live Online	11/26/2012 8:00	11/30/2012 16:00	
CompTIA Advanced Security Practitioner (CASP)	Live Online	10/15/2012 8:00	10/19/2012 16:00	\$2,635.00
	Live Online	11/12/2012 8:00	11/16/2012 16:00	
CompTIA Linux+ Powered by LPI	Live Online	10/22/2012 8:00	10/26/2012 16:00	\$2,115.00
	Live Online	11/26/2012 8:00	11/30/2012 16:00	
	Live Online	12/17/2012 8:00	12/21/2012 16:00	
CompTIA Project+ Certification - 2009 Objectives	Live Online	10/1/2012 8:00	10/5/2012 16:00	\$2,115.00
	Live Online	11/26/2012 8:00	11/30/2012 16:00	
CXA-201-2l Implementing Citrix XenApp 5.0 for Windows Server 2008	Live Online	10/8/2012 8:00	10/12/2012 16:00	\$2,875.00
	Live Online	12/3/2012 8:00	12/7/2012 16:00	
CXA-206-1 Citrix XenApp 6.5 Administration	Live Online	10/15/2012 8:00	10/19/2012 16:00	\$2,840.00
	Live Online	11/5/2012 8:00	11/9/2012 16:00	
	Live Online	12/10/2012 8:00	12/14/2012 16:00	
CXA-300-1l Advanced Administration for Citrix XenApp 5.0 for Windows Server 2008	Live Online	11/12/2012 8:00	11/16/2012 16:00	\$2.875.00
CXA-301 Xen Ann 6 5 Advanced Administration	live Online	10/29/2012 8:00	11/2/2012 16:00	\$4 195 00
	Live Online	12/17/2012 8:00	12/21/2012 16:00	
CXD-202-1L Citrix XenDesktop 5 Administration	Live Online	11/26/2012 8:00	11/30/2012 16:00	\$2.875.00
CXS-203-1 Citrix XenServer 6.0 Administration	Live Online	9/24/2012 8:00	9/28/2012 16:00	\$4,195.00
Developing Business Process and Integration Solutions Using Microsoft				
BizTalk Server 2010	Live Online	12/17/2012 8:00	12/21/2012 16:00	\$2,115.00
Infopath Designer 2010 with SharePoint	Live Online	11/15/2012 8:00	11/15/2012 16:00	\$300.00
ITIL Foundation 2011 Edition with Case Study	Live Online	10/31/2012 8:00	11/2/2012 16:00	\$1,795.00
	Live Online	11/7/2012 8:00	11/9/2012 16:00	
	Live Online	12/19/2012 8:00	12/21/2012 16:00	
ITIL Intermediate Operational Support & Analysis 2011 Edition	Live Online	10/1/2012 8:00	10/5/2012 16:00	\$2,635.00
	Live Online	12/10/2012 8:00	12/14/2012 16:00	
ITIL Intermediate Release Control & Validation 2011 Edition	Live Online	10/22/2012 8:00	10/26/2012 16:00	\$2,635.00
ITIL Intermediate Service Offerings and Agreements 2011 Edition	Live Online	12/3/2012 8:00	12/7/2012 16:00	\$2,635.00
ITIL Intermediate Service Operation 2011 Edition	Live Online	12/17/2012 8:00	12/20/2012 16:00	\$1,795.00

JavaScript Advanced Programming and AJAX	Live Online	12/20/2012 8:00	12/21/2012 16:00	\$1,020.00
JavaScript Programming	Live Online	12/17/2012 8:00	12/19/2012 16:00	\$1,530.00
Microsoft SharePoint Designer 2010 - Level 1	Live Online	10/19/2012 8:00	10/19/2012 16:00	\$295.00
	Live Online	12/19/2012 8:00	12/19/2012 16:00	
Microsoft SharePoint Designer 2010 - Level 2	Live Online	10/29/2012 8:00	10/29/2012 16:00	\$295.00
	Live Online	12/26/2012 8:00	12/26/2012 16:00	
Microsoft SharePoint Foundation 2010 - Level 1	Live Online	10/8/2012 8:00	10/9/2012 16:00	\$550.00
	Live Online	12/20/2012 8:00	12/21/2012 16:00	
Microsoft SharePoint Foundation 2010 - Level 2	Live Online	10/4/2012 8:00	10/5/2012 16:00	\$550.00
	Live Online	12/13/2012 8:00	12/14/2012 16:00	
Oracle Database 11g - Administration I	Live Online	11/5/2012 8:00	11/9/2012 16:00	\$2,115.00
	Live Online	12/10/2012 8:00	12/14/2012 16:00	
Oracle Database 11g - Administration II	Live Online	7/30/2012 8:00	8/3/2012 16:00	\$2,115.00
	Live Online	10/22/2012 8:00	10/26/2012 16:00	
	Live Online	12/17/2012 8:00	12/21/2012 16:00	
Oracle Database 11g - PL/SQL Fundamentals	Live Online	11/26/2012 8:00	11/30/2012 16:00	\$2,115.00
Oracle Database 11g - SQL Fundamentals	Live Online	10/15/2012 8:00	10/19/2012 16:00	\$2,115.00
	Live Online	12/3/2012 8:00	12/7/2012 16:00	
Visio Professional 2010 - Level 1 (VS)	Live Online	10/3/2012 8:00	10/3/2012 16:00	\$295.00
	Live Online	11/15/2012 8:00	11/15/2012 16:00	
	Live Online	12/10/2012 8:00	12/10/2012 16:00	
Visio Professional 2010 - Level 2 (VS)	Live Online	10/10/2012 8:00	10/10/2012 16:00	\$295.00
	Live Online	11/9/2012 8:00	11/9/2012 16:00	
	Live Online	12/3/2012 8:00	12/3/2012 16:00	
Web Design with HTML5 and CSS3 - Level 1	Live Online	10/24/2012 8:00	10/24/2012 16:00	\$355.00
	Live Online	11/15/2012 8:00	11/15/2012 16:00	
	Live Online	12/14/2012 8:00	12/14/2012 16:00	
Web Design with HTML5 and CSS3 - Level 2	Live Online	10/29/2012 8:00	10/29/2012 16:00	\$355.00
	Live Online	11/26/2012 8:00	11/26/2012 16:00	

	Live Online	12/27/2012 8:00	12/27/2012 16:00	
Web Development with Cascading Style Sheets (Third Edition)	Live Online	10/3/2012 8:00	10/4/2012 16:00	\$640.00
	Live Online	11/1/2012 8:00	11/2/2012 16:00	
	Live Online	12/3/2012 8:00	12/4/2012 16:00	

### ITS Institute Student Registration Form

ITS Use Only

Entered by:\_

Name Mr./Ms.:			Social Secur	ity OR PID Numbe	er:		
Agency & Division Name:			Office Phone	):	Fax Numl	Fax Number:	
Office Address: (Specify Handmail, if applicable)		Cell Phone:					
City:	State:		Zip:	Email A	ddress:		
			1	<b>'</b>			
Course N	lo./Name	Section 1 <sup>st</sup> Choice	Section 2 <sup>nd</sup> Choice	Dates/Times	Course Cost	Materials Needed *	
						All None	
						All	
						None All	
						None	
						All	
* O'   All   N   O   d						None	
☐ Bill State Agency	O NOT PR		☐ Bill Stu		on-State Age	•	
□ Bill State Agency PLEASE DO AGENCIES FOR COUR  Agency/Employer Code: Provider Number:  Agency must provide a 3-dig for billing purposes. This in (Statewide Automated accou (601) 432-8186.	O NOT PRIS WILL BE	EPAY. BILLE	D Bill Stu  All non-sta  paying for the materials B  Billing will the	te employees and an the course will be bi EFORE the class be be sent to the address g ss otherwise specified.	ny registrant when the student in the Students	nose agency is not pay tuition and	
□ Bill State Agency PLEASE DO AGENCIES FOR COUR  Agency/Employer Code: Provider Number:  Agency must provide a 3-dig for billing purposes. This in (Statewide Automated accou (601) 432-8186.  Supervisor Name:	O NOT PRIS WILL BE SWILL BE RSE COSTS  git agency code and an 11-digit formation may be obtained fro unting System) or the Education	EPAY. BILLE  S.  provider number m the SAAS a Assistant at	D Bill Stu  All non-sta  paying for the materials B  Billing will the	te employees and an the course will be bi EFORE the class be be sent to the address g	ny registrant when the student in the Students	nose agency is not pay tuition and	
□ Bill State Agency PLEASE DO AGENCIES FOR COUR  Agency/Employer Code: Provider Number:  Agency must provide a 3-dig for billing purposes. This in (Statewide Automated accour (601) 432-8186.  Supervisor Name:  Supervisor Address: (8	O NOT PRIS WILL BE SWILL BE RSE COSTS  git agency code and an 11-digit formation may be obtained fro unting System) or the Education  Specify Handmail, if applicate	EPAY. BILLE  provider number m the SAAS a Assistant at	D Bill Stu  All non-sta  paying for the materials B  Billing will the	the course will be bite EFORE the class between the the address goes otherwise specified.  Office Phone:	ny registrant what pegins.	nose agency is not pay tuition and	
□ Bill State Agency PLEASE DO AGENCIES FOR COUR  Agency/Employer Code: Provider Number:  Agency must provide a 3-dig for billing purposes. This in (Statewide Automated accout (601) 432-8186.  Supervisor Name:	O NOT PRIS WILL BE SWILL BE RSE COSTS  git agency code and an 11-digit formation may be obtained fro unting System) or the Education	EPAY. BILLE  S.  provider number m the SAAS a Assistant at	D Bill Stu  All non-sta  paying for the materials B  Billing will the	te employees and an the course will be bi EFORE the class be be sent to the address g ss otherwise specified.	ny registrant what pegins.	nose agency is not pay tuition and	
□ Bill State Agency PLEASE DEAGENCIES FOR COUR  Agency/Employer Code: Provider Number:  Agency must provide a 3-dig for billing purposes. This in (Statewide Automated accour (601) 432-8186.  Supervisor Name:  Supervisor Address: (8	O NOT PRISONILL BE SWILL BE RSE COSTS  git agency code and an 11-digit ifformation may be obtained fro unting System) or the Education  Specify Handmail, if applicate  State:  Fully Before Signing MUST be signed by the olitical days of the first class	Provider number meters that sales a Assistant at Zip:  g: e individual response meeting or an	All non-state paying for materials B Billing will be section, unle	the course will be bit EFORE the class between sent to the address gest otherwise specified.  Office Phone:  Email Address:	ny registrant whelled and must pegins.  given in the Student of the cancels a vertical strains of the cancels as vertical strains of the cancels are vertically strains of the cancels are vertically strains of the cancels are vertically strains of the cancels as vertically strains of the cancels are vertically strains of the cancel st	endor-conducted	

ITS Institute On-Line Training Registration Form				
Name: (Please Print)				
Mr./Ms.				
Social Security OR PID No.:				
Agency & Division Name:				
Office Address: (Specify Handmail, if app	olicable)			
City:	State:		Zip:	
Office Phone:	•			
Fax Number:				
Cell Phone:				
Email Address:				
Course No./Name:				
ANNUAL SUBSCRIPTION FOR (	ON-LI	NE TR	AINING	
COURSE COST: PLEASE CHEC	CK ON	Е		
( ) ANNUAL SUBSCRIPTION FOR C				E TRAINING
\$190 per person (includes Technica				
( ) ANNUAL SUBSCRIPTION FOR T			BRARY ON-LINE TRA	JNING
\$140 per person (includes Technica		• •		
( ) ANNUAL SUBSCRIPTION FOR B			RARY ON-LINE TRAIL	NING
\$110 per person (includes Business courses only)				
☐ Bill State Agency				Non-State Agency
PLEASE DO NOT PREPAY. AGENCIES WILL BE BILLED FOR COURSE COSTS.  All non-state employees and any registrant whose agency is not paying for the course will be billed and must pay tuition and materials BEFORE the class begins.				
Agency/Employer Code	e:			
Provider No.:				
Supervisor's Name: (Please Print)				
All registration forms MUST be signed by the individual responsible for payment.				
Autho	orized Sig	nature		

### PLEASE RETURN FORM TO:

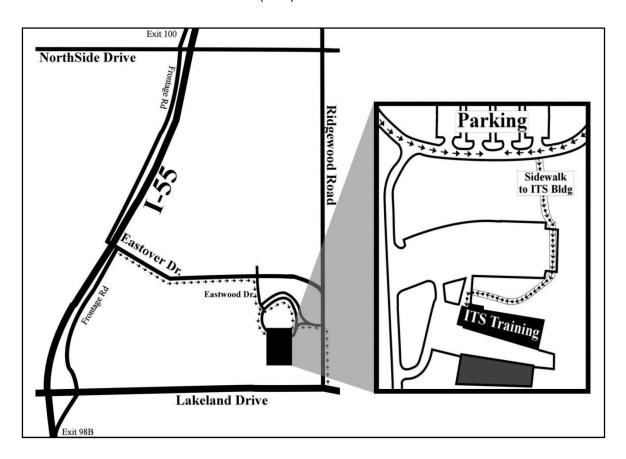
Susan McClain, ITS Education Services 3771 Eastwood Drive Jackson, MS 39211 Phone: (601) 432-8186 Fax: (601) 713-6380

susan.mcclain@its.ms.gov ITS WEB Home Page: http://www.its.ms.gov



### **Map and Directions**

3771 Eastwood Drive, Jackson, MS 39211 (601) 432-8000



### From North of Jackson:

- Take I-55 South to the Northside Drive exit (Exit 100).
- Get on I-55 Frontage Road South and cross over Meadowbrook Road.
- Continue on the frontage road until you reach Eastover Drive.
- Turn left onto Eastover Drive.
- Go under I-55, continuing on Eastover Drive until you reach Eastwood Drive.
- Turn right onto Eastwood Drive and circle around until you reach ITS at 3771 Eastwood Drive.

### From South, East, or West of Jackson:

- Take I-20 to I-55 North and take the Lakeland Drive exit (Exit 98B).
- Cross over Lakeland Drive, staying on I-55 Frontage Road North until you reach Eastover Drive.
- Turn right onto Eastover Drive and continue until you reach Eastwood Drive.
- Turn right onto Eastwood Drive and circle around until you reach ITS at 3771 Eastwood Drive.

### **ITS Contact Information**

Executive Director: Craig Orgeron (601) 432-8109 craig.orgeron@its.ms.gov

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jay.white@its.ms.gov

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Strategic Services: Jimmy Webster (601) 432-8090 jimmy.webster@its.ms.gov

Telecommunications Services: Roger Graves (601) 432-8092 roger.graves@its.ms.gov



### **Department of Information Technology Services**

Craig P. Orgeron, Ph.D., Executive Director

3771 Eastwood Drive Jackson, MS 39211 Telephone (601) 432-8000 Fax (601)713-6380

Website: <a href="www.its.ms.gov">www.its.ms.gov</a>
State Portal: <a href="www.mississippi.gov">www.mississippi.gov</a>